



Board of Trustees

March 26, 2019

Committee Meetings
&
Board Packet

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TO: Robert E. DeJournett, President,
and all other Board Members

FROM: Dawn Distler, Executive Director/Secretary-Treasurer

DATE: March 18, 2019

RE: Monthly Update

Board Members,

This month we have been working hard to build our relationships across the community and with our political supporters throughout the state. We have met with possible business partners in northern Summit County to talk about mobility options outside of the denser cities. They are open to listening to our proposals and it gives us a sense of pride and excitement to know people want to talk about transit and METRO's role in the community. We have also met with a few of our representatives including Representatives Galonski, Weinstein, and DeVitis, as well as Senator Sykes. Representative Roemer came to visit and tour our Kenmore facility and Minority Leader Sykes will visit us next week. These folks have been very supportive of the need for Ohio to invest in public transportation throughout the state. As I write this, the House has passed along a budget that includes \$100M of dedicated capital funding flexed from federal highway money. This is now being debated by the Senate and we are hopeful these dollars will remain dedicated to public transit infrastructure. I also thank those of you who have taken time to complete our retreat surveys. This information collected will assist us in developing material for our next retreat.

Thank you for your support and commitment to METRO RTA and our mission of providing the best transportation services in the nation.

Yours in accessible transportation,

Dawn Distler
Executive Director

The following Resolution will be presented at the upcoming Board Meeting:

<u>Committee</u>	<u>Res No.</u>	<u>Authorizing</u>
Finance	2019-04	Trustees appointed to Health Transit Pool of Ohio

FEBRUARY 2019 OPERATIONS REPORT

The training hours for the month of February totaled 682. The training consisted of New Hire Training, Refresher Training, Line-Service training, Specialty Training, and mandatory training per the Preventable Accident Policy.

The Director of Operations had the privilege of attending the State of the City Address on February 20th, along with several members of the Leadership Team. We rode METRO buses to and from the John S. Knight Center. The experience provided us a great opportunity to interact with passengers while we were at the Robert K. Pfaff Transit Center and on the bus ride.

On Friday, February 22, 2019, the Operations Department hosted our colleagues from Greater Cleveland RTA. The purpose of the visit was to discuss best practices within our agencies. Jarrod Hampshire, Director of Maintenance, provided a tour of our facilities, both at 416 Kenmore Blvd., and at 631 S. Broadway St. Our guests were very impressed with our Operations Department and the efficiency with which we operate.

Various members of METRO's Board of Trustees and all of METRO's Department Directors had the opportunity to participate in a one day retreat. We met at the RKPTC and rode the DASH to Greystone Hall where the retreat was held. After having a light continental breakfast, our session began with facilitated media crisis training. This was a great training opportunity that provided us with the best tools for speaking with the media in the unlikely event there is some type of crisis with METRO services or personnel. The strategy portion of our day began following lunch. A session of team building and strategizing for the future closed out the retreat.

FEBRUARY 2019 CUSTOMER SERVICE AND PARATRANSIT REPORT

CARE CENTER CALL NUMBERS: Our group answered 29,827 calls during the month of February. Of that total, 10,122 calls were for line-service information and the balance, 15,184 calls, was divided amongst paratransit reservations and paratransit returns and/or cancellations. Calls were down this month compared to a total of 31,919 calls in January. We are seeing a decline in information calls as other options are available for passengers to check on buses, such as Avail.

INFORMATION / PARATRANSIT CALLS ANSWERED BY OUR CARE CENTERS ANNUALLY	YEAR	AVERAGE CALLS ANSWERED MONTHLY
396,841	2014	33,070
416,326	2015	34,694
395,278	2016	32,940
391,820	2017	32,652
380,340	2018	31,695

PARATRANSIT PASSENGERS: 21,123 passengers transported in February 2019.

NON EMERGENCY TRANSPORTATION (NET): 2,524 passengers transported in February 2019.

APPLICATIONS FOR PARATRANSIT SERVICE: Fewer applications for paratransit service are coming in as we inch closer to spring. In February, 110 applications were processed. Eight new reduced fare riders are now riding line-service buses, with four new ADA approvals and one ADA Visitor pass issued.

TRAINING, MOBILITY, ELIGIBILITY AND COMMUNITY INVOLVEMENT:

Mobility reached out to approximately 80 people as part of our Agency Initiative to increase awareness of METRO services and to promote travel training; completed 25 courtesy calls to new passengers and 14 wheelchair weight, inspection and advocacy meetings. As a group, Customer Service team members attended meetings, gave presentations or worked on several events in the community in February, including: Community Support Services, Child Guidance & Family Services, Asia Inc., Project Learn, Summit County Development Disabilities, East Akron Neighborhood Development Emergency Taskforce, Akron State of the City, Project Search, Ohio Means Jobs, Green High School Provider Expo, Ellet Apartments, Herzing University, Goodwill, Flash Interviews to hire SSO's, Mayor's Senior Commission Meeting, and AMHA Accommodation Meeting.

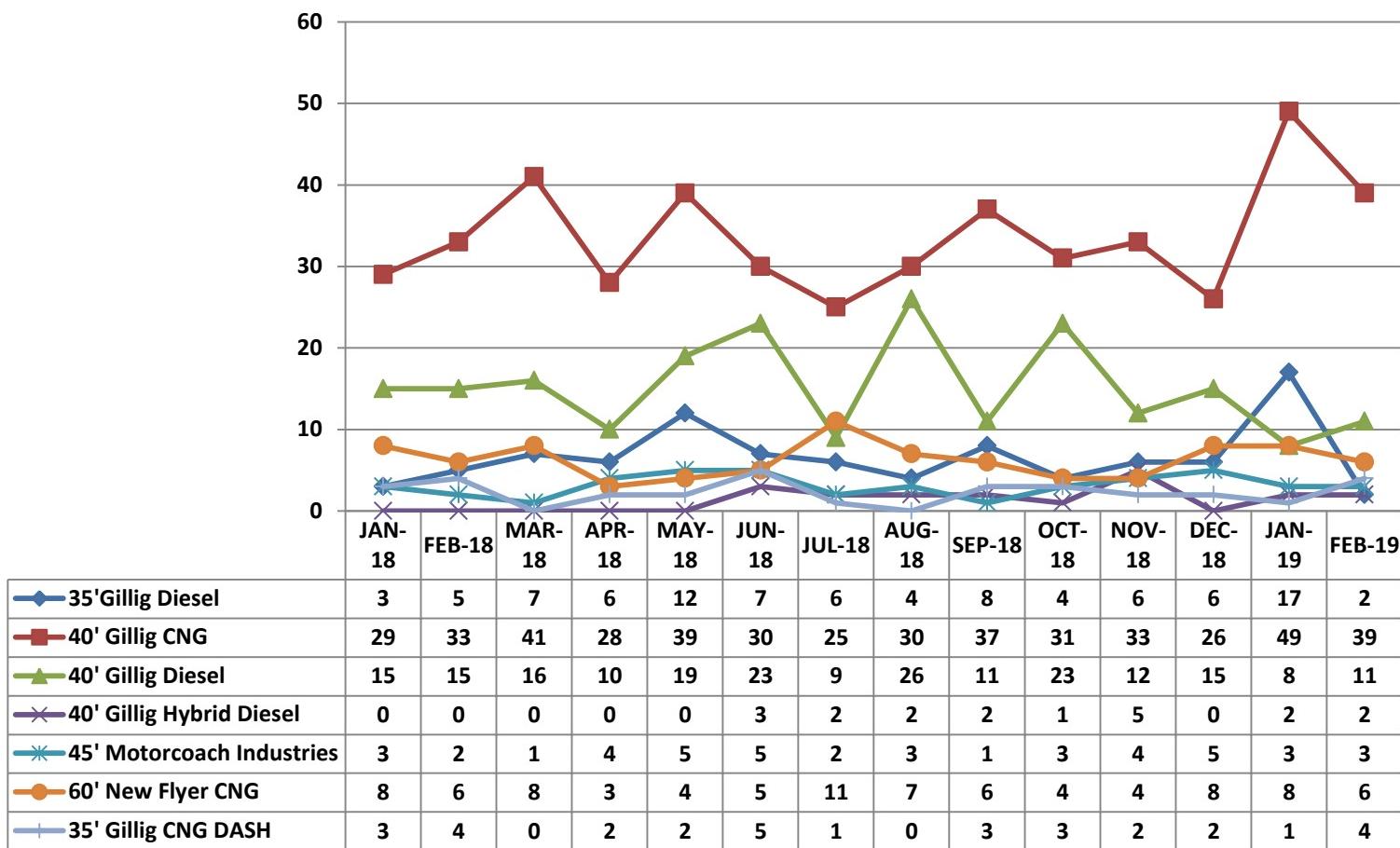
METRO MAINTENANCE

March 2019 Update

	Average Monthly Repeat Road Calls (for the same vehicle)	Average Monthly Road Calls	Miles Between Road Calls (total miles divided by total road calls)
2015	26.9	88	5914
2016	26.6	84	6020
2017	22.1	82	6285
2018	16.9	76	6890
2019	23.0	86	5814
	36%	13%	-16%

- February saw a return to our normal averages for reliability; however it will take a couple of good months to rebound from starting the year poorly.

Road Calls by Fleet Type



METRO RTA
MONTHLY BOARD MEETING AGENDA
ROBERT K. PFAFF TRANSIT CENTER
TUESDAY, MARCH 26, 2019
9:00 A.M.

ITEM 1: **CALL TO ORDER:**

ITEM 2: **AUDIENCE PARTICIPATION:**

Any individual or representative of a group may take two (2) minutes to address the Board on any topic on the agenda. Anyone desiring more time than provided herein, shall notify the Secretary-Treasurer by the Tuesday preceding the Board meeting so that he/she may be placed on the Agenda for a maximum of five (5) minutes. METRO's Board Meetings are held the last Tuesday of the month as stated within Resolution 2016-28, unless otherwise noted.

ITEM 3: **RECOGNITION**

25 years safe driving – Michael Adniskey retiring April 2019.

ITEM 4: **BOARD MINUTES:**

*Approval of Board Meeting Minutes for February 26, 2019.

ITEM 5: **COMMITTEE REPORTS & RESOLUTIONS:**

Finance Committee

Chair Report

*Resolution 2019-04 authorizing the appointment of trustees to the Health Transit Pool of Ohio

Marketing & Service Planning Committee

Chair Report

Rail Operations Committee

Chair Report

Human Resources Committee

Chair Report

Safety Committee

Chair Report

ITEM 6: **EXECUTIVE SESSION**

ITEM 7: **OTHER BUSINESS:**

ITEM 8: **OFFICERS' REPORT:**

- President
- Executive Director

ITEM 9: **CALL FOR ADJOURNMENT:**

*Denotes items that need approval of the Board

Next Scheduled Meeting – April 30, 2019

**METRO RTA
BOARD MINUTES
ROBERT K. PFAFF TRANSIT CENTER
TUESDAY, FEBRUARY 26, 2019**

Trustees Present: Mark Derrig, Robert DeJournett, Donald Christian, Renee Greene, Heather Heslop Licata, Louise Gissendaner, Chuck Rector, Nick Fernandez

Trustees Absent: Jack Hefner, Gary Spring, Stephan Kremer, David Prentice

Employees Present: Angela Neeley, Bambi Miller, Dawn Distler, DeHavilland McCall, Halee Gerenday, Jamie Saylor, Jarrod Hampshire, Jason Popik, Jay Hunter, John Sutherland, Lori Stokes, Molly Becker, Quentin Wyatt, Rick Cipro, Sasa Krizanic, Sue Ketelsen, Valerie Shea

Guests Present: Suzie Graham (Downtown Akron Partnership), Curtis Baker (Director of AMATS), Dr. Daniel Van Epps (Stark County Area Broadband Task Team), Operator Natalie Jackson, Operator Harold Hamilton

CALL TO ORDER

Mr. DeJournett called the meeting to order at 9:00 a.m.

AUDIENCE PARTICIPATION

None

RECOGNITION

Operators Natalie Jackson and Harold Hamilton were each recognized for 20 years of safe driving. They were each presented with a plaque, and had their picture taken by Communications Specialist Halee Gerenday with Ms. DeHavilland McCall, Director of Operations, and Mr. Jamie Saylor, Chief Dispatcher. Ms. McCall thanked them both for their dedicated service to METRO.

APPROVAL OF MINUTES

Mr. DeJournett asked for a motion to approve the minutes of the January 29, 2019 meeting. Ms. Greene made a motion for approval, seconded by Mr. Derrig. The minutes were unanimously approved by the Board.

FINANCE COMMITTEE

Mr. Fernandez reported that the Finance Committee met. Financials were reviewed and reported to be good.

Resolution 2019-02 authorizing the renewal of METRO's agreement with the Akron Public Schools Board of Education was presented for consideration. Mr. Fernandez made a motion

for approval, seconded by Ms. Heslop Licata. Resolution 2019-02 was unanimously approved by the Board.

Resolution 2019-03 authorizing the renewal of METRO's agreement with Downtown Akron Partnership was presented for consideration. Mr. Fernandez made a motion for approval, seconded by Mr. Christian. Resolution 2019-03 was unanimously approved by the Board.

MARKETING AND SERVICE PLANNING COMMITTEE

The Marketing and Service Planning Committee did meet. Mr. Christian reported that there had been a small down tick in ridership due to the recent arctic weather, but there was hope that we were past the worst of the winter weather for the season. Mr. Christian requested that the remainder of his time be deferred to Mr. Curtis Baker, Director of AMATS (Akron Metropolitan Area Transportation Study).

Mr. Baker explained that AMATS looks forward many years to plan a better future for the citizens of Akron. The focus used to be on roads, expansion, and widening, and the result was planning for cars rather than for people. Now, Mr. Baker has joined Ms. Distler in meeting with state representatives to emphasize the importance of transit in Ohio, and the funding of that transit system. Ohio has suffered a state-wide disinvestment in transit. AMATS is working to bring the state's attention back to the funding of transit. Transit is a service that may not always be needed by each individual, but it is a public utility that will be there when it is needed. The gas tax increase could potentially generate \$1.2 billion, and the state has only indicated that \$7 million will go towards transit, which is insufficient. Ohio ranks 47th in the country for per capita spending on transit. AMATS is trying to make sure that at the federal and state level, we are all on the same page about moving people, and not just focusing on cars.

RAIL OPERATIONS COMMITTEE

The Rail Operations Committee did meet. No actions were requested.

HUMAN RESOURCES

Mr. DeJournett reported that the Human Resources Committee did meet. There were nine new employees hired in January, eight of those were in Operations.

SAFETY COMMITTEE

The Safety Committee did meet. No actions were requested.

OFFICERS' REPORT

President:

Mr. DeJournett read a letter of appreciation from Chief Tucker of the Akron Fire Department. On January 30, 2019, METRO provided the use of a nearby bus to allow firefighters battling a house fire to have a place to be warm and out of the elements. The Chief expressed gratitude for the courtesy that was extended to his staff on that day with frigid temperatures and hazardous conditions.

Mr. DeJournett expressed appreciation for those who attended the Board retreat the previous day (Feb. 25th). Much was accomplished, and the majority of the recommendations from the consultants were discussed. There was also a crisis training segment that was beneficial. An evaluation will be distributed to Board members. The retreat facilitator will be sending out a summary of tasks to be put into action. Once received, it was suggested that an action register be created with a timeline for when each item will be accomplished.

At the retreat and in committee meetings, a new committee structure was agreed upon. The new structure is as follows:

Maintenance / Operations / Customer Services Committee

Chair: Mark Derrig

Finance / Audit / Procurement Committee

Chair: Nicholas Fernandez

Human Resources / Safety & Security Committee

Chair: Louise Gissendaner

Planning / Marketing / Rail Committee

Chair: Donald Christian

Governance Committee

Chair: Gary Spring

Members for each committee are still being decided. Trustees were asked to indicate on which committees they wished to serve. The Governance Committee will be reviewing the Board bylaws, and bringing a recommendation for how they should be updated. The suggestion was made for each Board member to ride the bus at least one time per year, and to report back on their experience. A sign-up sheet was provided.

Executive Director:

Ms. Distler also expressed appreciation for those who attended the Board Retreat the prior day, and noted that Leadership reported it as a successful day. She reported that she, Mr. Baker, and Ms. Shea had attended events in Columbus in recognition of Ohio Loves Transit Day. She reiterated the importance of letting our state and federal representatives know the importance of transit, and therefore, the importance of funding transit. Ms. Shea clarified that, in regards to state funding of transit, a recent ODOT study had shown that they should be funding up to 10% of transit needs. The estimation for 2025 was an amount of \$185 million, not the \$7 million that is dedicated in the current proposed budget. This provided context for why the request has been made for an increase in the budget for transit funding.

OTHER BUSINESS

None

EXECUTIVE SESSION:

Mr. DeJournett requested a motion to go into Executive Session to discuss a Board personnel matter. Mr. Christian made a motion, seconded by Mr. Rector.

ROLL CALL

Robert DeJournett	Yes	Heather Heslop Licata	Yes
Nicholas Fernandez	Yes	Don Christian	Yes
Chuck Rector	Yes	Renee Greene	Yes
Mark Derrig	Yes	Louise Gissendaner	Yes

The motion being unanimously approved, the Board entered Executive Session at 9:28 a.m. At 9:39 a.m., Mr. Christian made a motion to come out of Executive Session, seconded by Ms. Heslop Licata.

ROLL CALL

Robert DeJournett	Yes	Heather Heslop Licata	Yes
Nicholas Fernandez	Yes	Don Christian	Yes
Chuck Rector	Yes	Renee Greene	Yes
Mark Derrig	Yes	Louise Gissendaner	Yes

ADJOURNMENT

There being no other business to come before the Board, Mr. Fernandez made a motion to adjourn, seconded by Mr. Derrig. The motion to adjourn was unanimously approved, and the meeting adjourned at 9:40 a.m.

CERTIFICATE OF COMPLIANCE

Pursuant to Section III, Article 3.2 of the Rules & Regulations of the METRO Regional Transit Authority, METRO has complied with the Notice and Notification to the public and news media.

DATE APPROVED: March 26, 2019

**ROBERT E. DEJOURNETT,
PRESIDENT**

**DAWN S. DISTLER,
EXECUTIVE DIRECTOR/
SECRETARY-TREASURER**

Finance Committee

FINANCE DASHBOARD				
February 28, 2019	Revenues			
	Actual	Budget	Variance	Explanation
Total Revenues	\$ 9,392,424	\$ 9,001,020	✓	
Sales tax	\$ 8,319,707	\$ 7,602,094	✓	
Federal Grants	\$ -	\$ -	✓	
Expenses				
	Actual	Budget		Explanation
Total Operating Expenses*	\$ 8,856,075	\$ 9,526,678	✓	
Wages	\$ 3,805,934	\$ 4,111,462	✓	
Benefits	\$ 2,806,469	\$ 2,952,000	✓	

*Not including depreciation



Favorable Variance



Unfavorable Variance

Grant Activity for the month:

GRANT NAME	APPLICATION DATE	AMOUNT	WHAT FOR	STATUS
DERG	10/29/18	\$ 735,000	2 Large CNG	Approved (Dec 31st)
UTP (ODOT)	10/02/18	\$ 638,893	PM*	Approved (Dec 18th Adding to BlackCat)
OTPPP (ODOT)	10/08/18	\$ 2,000,000	22 Small Buses	Approved (Changed to 22 Small Buses)
CMAQ	10/01/18	\$ 2,200,000	3 Large CNG	Submitted 1/17/19 Approved 11/14 (Adding to BlackCat)
SUPER GRANT	09/20/18	\$ 15,000,000	Large Buses, Small buses, PM*	Approved (Drew Down Funds in Dec)

*Preventative Maintenance

CONSOLIDATED INCOME STATEMENT
SCHEDULED & SCAT SERVICES
METRO Regional Transit Authority
FEBRUARY 2019

CURRENT MONTH					YEAR TO DATE					
			BUDGET					BUDGET		YTD %
ACTUAL	BUDGET	LAST YEAR	VARIANCE	REVENUES	ACTUAL	BUDGET	LAST YEAR	VARIANCE	CHANGE	
236,761	308,333	293,837	-23.2%	Passenger Fares	530,359	616,667	611,615	-14.0%	-13.3%	
48,637	50,526	34,512	-3.7%	Advertising Revenue	77,694	101,052	53,775	-23.1%	44.5%	
285,398	358,859	328,348	-20.5%	Total Operating	608,053	717,718	665,390	-15.3%	-8.6%	
64,235	189,687	14,734	-66.1%	Non-Transportation	153,719	379,374	1,972,015	-59.5%	-92.2%	
2,803	9,583	16,847	-70.7%	Rail Related Revenue	7,299	19,167	23,619	-61.9%	-69.1%	
Local Subsidy										
4,548,906	3,801,047	3,880,000	19.7%	METRO Tax	8,319,707	7,602,094	7,762,566	9.4%	7.2%	
116,629	124,667	188,200	-6.4%	Local Contracted Services	283,099	249,333	342,893	13.5%	-17.4%	
9,575	16,667	10,759	-42.6%	State Subsidy	20,547	33,333	22,298	-38.4%	-7.9%	
0	0	0	0.0%	Federal Subsidy	0	0	118,158	0.0%	-100.0%	
5,027,546	4,500,510	4,438,887	11.7%	TOTAL REVENUES	9,392,424	9,001,020	10,906,938	4.3%	-13.9%	
EXPENSES										
1,837,655	2,055,731	1,748,272	-10.6%	Wages and Salaries	3,805,934	4,111,462	3,754,706	-7.4%	1.4%	
1,342,791	1,476,000	1,202,139	-9.0%	Fringe Benefits	2,806,469	2,952,000	2,273,922	-4.9%	23.4%	
287,733	246,152	251,683	16.9%	Services	586,917	601,639	466,631	-2.4%	25.8%	
251,218	421,740	227,981	-40.4%	Materials and Supplies	661,278	843,481	651,838	-21.6%	1.4%	
165,498	138,562	146,447	19.4%	Fuel	353,991	277,124	293,673	27.7%	20.5%	
93,177	79,930	134,370	16.6%	Utilities	169,920	159,860	173,278	6.3%	-1.9%	
(56,419)	74,417	103,619	-175.8%	Casualty and Liability	44,798	148,833	168,227	-69.9%	-73.4%	
157,865	166,733	147,033	-5.3%	Purchased Transportation	318,664	333,467	294,903	-4.4%	8.1%	
50,429	49,406	48,677	2.1%	Other Expenses	108,103	98,812	74,982	9.4%	44.2%	
4,129,947	4,708,671	4,010,220	-12.3%	TOTAL OPERATING EXPENSES	8,856,075	9,526,678	8,152,160	-7.0%	8.6%	
897,599	(208,161)	428,667	531.2%	NET INCOME (LOSS) Before Depreciation	536,349	(525,658)	2,754,778	202.0%	-80.5%	
729	729	1,424	0.0%	Depreciation Operating	1,458	1,458	2,848	0.0%	-48.8%	
799,544	799,544	822,001	0.0%	Depreciation Capital	1,599,089	1,599,089	1,696,228	0.0%	-5.7%	
4,930,221	5,508,944	4,833,645	-10.5%	TOTAL EXPENSES	10,456,622	11,127,225	9,851,236	-6.0%	6.1%	
97,326	(1,008,434)	(394,758)	109.7%	NET INCOME (LOSS) After Depreciation	(1,064,198)	(2,126,205)	1,055,702	49.9%	-200.8%	

METRO Regional Transit Authority
FRINGE BENEFITS

CURRENT MONTH				FEBRUARY 2019		YEAR TO DATE				
ACTUAL	BUDGET	LAST YEAR	VARIANCE			ACTUAL	BUDGET	LAST YEAR	VARIANCE	BUDGET
355,273	452,430	341,996	-21.5%	P E R S		707,597	904,859	683,323	-21.8%	
753,424	696,983	618,701	8.1%	HOSP-MEDICAL		1,541,889	1,393,967	1,062,775	10.61%	
24,235	0	32,861		DENTAL		40,560	0	45,018		
2,127	0	(1,648)		LIFE-INS		4,879	0	990		
49	0	0		UNEMPLOYMENT		583	0	0		
59,459	57,839	81,551	2.8%	W. COMPENSATION		94,699	115,678	98,762	-18.1%	
20,626	8,444	5,266	144.3%	SICK LEAVE		29,796	16,889	8,552	76.4%	
47,644	99,011	48,468	-51.9%	HOLIDAY PAY		228,462	198,023	203,835	15.4%	
74,491	148,018	69,652	-49.7%	VACATION PAY		149,204	296,035	157,577	-49.6%	
5,463	13,275	4,081	-58.8%	UNIFORM ALLOWANCE		8,800	26,550	11,124	-66.9%	
0	0	1,212		DEFER COMP EMPLR		0	0	1,966		
1,342,791	1,476,000	1,202,139	-9.0%	TOTAL FRINGE BENEFITS		2,806,469	2,952,000	2,273,922	-4.9%	

METRO REGIONAL TRANSIT AUTHORITY

Consolidated Summary

Balance Sheet

	FEBRUARY 28, 2019 & 2018				
	2019	2018			
ASSETS			LIABILITIES AND CAPITAL		
Current Assets:			Current Liabilities:		
Cash	4,447,184.24	2,774,850.63	Accounts Payable	581,679.77	613,018.14
Short Term Investmt (sweep/repur ¹⁶)	0.00	2,500,286.88	Accrued Payroll	3,419,536.80	3,062,940.49
Capital Fund (Restricted)	6,323.60	6,323.60	Accrued Payroll Tax Liabilities	106,641.73	261,483.15
HB Contingency Trust	10,676,233.43	10,508,177.74	Capital Contract Payable	95,785.20	0.00
HB Savings	15,809,820.49	10,018,867.09			
Fifth Third Investment Acct	7,242,628.44	7,094,147.10			
HB Investment Agency	4,771,689.24	4,687,793.67			
Total Cash	<u>42,953,879.44</u>	<u>37,590,446.71</u>	Short Term Debt	0.00	0.00
Receivables, Inventory & Prepaid :			Other	52,134.08	290,462.56
Trade, Less allowance	223,734.28	260,192.39	Total Current Liabilities	<u>4,255,777.58</u>	<u>4,227,904.34</u>
Federal Assistance	6,967,096.00	5,944,842.00			
State Assistance	0.00	0.00	Other Liabilities:		
Sales Tax Receivable	12,131,471.76	7,762,565.54	Long Term Debt	0.00	0.00
Material & Supplies Inventory	1,678,734.51	1,757,153.93	Net Pension Liability	19,171,267.00	19,171,267.00
Prepaid Expenses	<u>3,088,835.57</u>	<u>4,172,260.47</u>	Deferred Inflows	336,801.00	336,801.00
Total Rec'v, Inv, & PP	<u>24,089,872.12</u>	<u>19,897,014.33</u>	Deferred Revenue	123,991.75	100,540.00
Property, Facilities & Equipment			Other Estimated Liabilities	1,000.00	1,000.00
Construction in Progress	180,397.00	2,602,482.11	Total Other Liabilities	<u>19,633,059.75</u>	<u>19,609,608.00</u>
Land	4,480,557.96	4,480,557.96			
Building & Improvements	58,378,803.48	56,656,461.07			
Transportation Equipment	76,877,405.20	72,675,757.20			
Other Equipment	12,733,520.60	11,900,166.72			
Rail right-of-way	10,653,206.00	10,653,206.00			
Rail Infrastructure	8,983,520.80	8,270,372.94	Capital & Accumulated Earnings:		
Total Fixed Assets	<u>172,287,411.04</u>	<u>167,239,004.00</u>	Capital Grant: State & Federal	23,750,151.96	33,708,565.97
Less allowance for depreciation	<u>(85,142,546.56)</u>	<u>(75,170,485.62)</u>	Accumulated Earnings	<u>110,039,553.94</u>	<u>95,505,493.74</u>
Total Fixed Assets (net of deprec)	<u>87,144,864.48</u>	<u>92,068,518.38</u>	Total Grants & Accum Earning	<u>133,789,705.90</u>	<u>129,214,059.71</u>
Deferred Outflows	3,485,891.00	3,485,891.00			
Deferred Charges & Other Assets	4,036.19	9,701.63			
Total Deferred					
Total Assets	<u>\$ 157,678,543.23</u>	<u>\$ 153,051,572.05</u>	Total Liability and Earnings	<u>\$157,678,543.23</u>	<u>\$153,051,572.05</u>

**COMMITTEE ASSIGNMENT:
FINANCE**

RESOLUTION NO. 2019-04

A resolution appointing trustees to the Health Transit Pool of Ohio.

WHEREAS, METRO Regional Transit Authority is a member of the Health Transit Pool of Ohio and is entitled to representation on the Board of Trustees of the Health Transit Pool of Ohio, and

WHEREAS, the Board of Trustees of METRO Regional Transit Authority desires to appoint the Executive Director, Dawn Distler, to the Board of Trustees of the Health Transit Pool of Ohio, and

WHEREAS, the Board of Trustees of METRO Regional Transit Authority desires to appoint Jay Hunter, Director of HR; Angela Neeley, Director of Finance; Ernest Hudgins, HR Administrative Assistant; and Thomas O'Leary, HR Specialist as alternate Trustees to the Board of Trustees of the Health Transit Pool of Ohio to serve and vote in the absence of the primary Trustee.

NOW, THEREFORE BE IT RESOLVED, by the Board of Trustees of the METRO Regional Transit Authority that:

1. The Board hereby consents to the appointment of Dawn Distler, Executive Director as Trustee to the Board of Trustees of the Health Transit Pool of Ohio.
2. The Board hereby consents to the appointment of Jay Hunter, Director of HR; Angela Neeley, Director of Finance; Ernest Hudgins, HR Administrative Assistant; and Thomas O'Leary, HR Specialist as alternate Trustees to the Board of Trustees of the Health Transit Pool of Ohio to serve and vote in the absence of the primary Trustee.
3. All formal actions of this Board of Trustees related to this Resolution and all deliberations of the Board of Trustees and any of its committees that resulted in such formal action were in meetings open to the public in compliance with all legal requirements, including Section 121.22 of the Revised Code.

DATE ADOPTED: March 26, 2019

**ROBERT E. DEJOURNETT,
PRESIDENT**

**DAWN S. DISTLER,
EXECUTIVE DIRECTOR/
SECRETARY-TREASURER**

Marketing & Service Planning Committee

FINAL

January 2019
Performance Reports
Combined Service

Current Month

2019	2018	Percentage Changed
------	------	-----------------------

Year to Date

2019	2018	Percentage Changed
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Service Day Data

22	22	0.00%	Weekdays Operated	22	22	0.00%
4	4	0.00%	Saturdays Operated	4	4	0.00%
4	4	0.00%	Sundays Operated	4	4	0.00%

Passenger Data

389,120	393,440	-1.10%	Total Passengers	389,120	393,440	-1.10%
15,546	15,789	-1.54%	Average Weekday Passengers	15,546	15,789	-1.54%
6,816	6,235	9.31%	Average Saturday Passengers	6,816	6,235	9.31%
3,690	3,937	-6.29%	Average Sunday Passengers	3,690	3,937	-6.29%

Service Level Data

592,014	586,019	1.02%	Total Vehicle Miles	592,014	586,019	1.02%
497,739	497,066	0.14%	Total Vehicle Revenue Miles	497,739	497,066	0.14%
0.7818	0.7915	-1.23%	Average Passengers per Vehicle Revenue Mile	0.7818	0.7915	-1.23%
41,703	41,802	-0.24%	Total Vehicle Hours	41,703	41,802	-0.24%
37,037	37,445	-1.09%	Total Vehicle Revenue Hours	37,037	37,445	-1.09%
10.5063	10.5071	-0.01%	Average Passengers per Vehicle Revenue Hour	10.5063	10.5071	-0.01%

Financial Data

\$172,560	\$185,411	-6.93%	Cash Fares	\$172,560	\$185,411	-6.93%
\$121,038	\$132,369	-8.56%	Ticket and Pass Revenue	\$121,038	\$132,369	-8.56%
\$145,637	\$133,859	8.80%	Other Fare Related Revenue	\$145,637	\$133,859	8.80%
11.3%	13.9%	-18.48%	Percentage Total Farebox Recovery	9.3%	11.2%	-17.20%
\$9.50	\$8.10	17.29%	Average Cost per Vehicle Revenue Mile	\$9.50	\$8.10	17.29%
\$127.63	\$107.48	18.74%	Average Cost per Vehicle Revenue Hour	\$127.63	\$107.48	18.74%
\$12.15	\$10.23	18.75%	Average Cost per Passenger	\$12.15	\$10.23	18.75%

Safety Data

6	7	-14.29%	Preventable Accidents	6	7	-14.29%
9	9	0.00%	Nonpreventable Accidents	9	9	0.00%
15	16	-6.25%	Total Accidents	15	16	-6.25%

January 2019
Performance Reports
SCAT/ADA Paratransit Service

FINAL

Current Month

2019	2018	Percentage Changed
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Year to Date

2019	2018	Percentage Changed
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Service Day Data

22	22	0.00%	Weekdays Operated	22	22	0.00%
4	4	0.00%	Saturdays Operated	4	4	0.00%
4	4	0.00%	Sundays Operated	4	4	0.00%

Passenger Data

20,510	21,806	-5.94%	Total Passengers	20,510	21,806	-5.94%
684	727	-5.94%	Average Passengers per Day	684	727	-5.94%
76.50	73.00	4.79%	Average Saturday ADA Passengers	76.5	73.0	4.79%
18.00	33.50	-46.27%	Average Sunday ADA Passengers	18.0	33.5	-46.27%
49.97	49.40	1.15%	Average Total ADA Passengers	50.0	49.4	1.15%
5,301	5,326	-0.47%	Total Purchased Transportation Pass.	5,301	5,326	-0.47%

Service Level Data

135,597	133,083	1.89%	Total METRO Vehicle Miles	135,597	133,083	1.89%
54,703	47,439	15.31%	Total Purchased Trans. Vehicle Miles	54,703	47,439	15.31%
190,300	180,522	5.42%	Total Vehicle Miles	190,300	180,522	5.42%
152,217	147,203	3.41%	Total Revenue Miles	152,217	147,203	3.41%
0.13474	0.14814	-9.04%	Average Pass. per Revenue Vehicle Mile	0.1347	0.1481	-9.04%
13,020	12,979	0.32%	Total Vehicle Hours	13,020	12,979	0.32%
10,250	10,515	-2.52%	Total Vehicle Revenue Hours	10,250	10,515	-2.52%
2.0010	2.0738	-3.51%	Average Pass. per Vehicle Revenue Hour	2.0010	2.0738	-3.51%
91%	91%	0.00%	On-time Performance - METRO	91%	91%	0.00%
93%	89%	4.49%	On-time Performance - Purchased Transportation	93%	89%	4.49%

Financial Data

\$41,397	\$44,281	-6.51%	Cash Fares	\$41,397	\$44,281	-6.51%
\$5,453	\$6,940	-21.43%	Ticket and Pass Revenue	\$5,453	\$6,940	-21.43%
\$51,218	\$73,962	-30.75%	Other Fare Related Revenue	\$51,218	\$73,962	-30.75%
11.5%	16.1%	-28.61%	Percentage Total Farebox Recovery	11.5%	16.1%	-28.61%
\$6.62	\$5.94	11.48%	Average Cost per Vehicle Revenue Mile - METRO	\$6.62	\$5.94	11.48%
\$3.38	\$3.60	-6.00%	Average Cost per Vehicle Revenue Mile - Purchased Transportation	\$3.38	\$3.60	-6.00%
\$93.10	\$82.41	12.97%	Average Cost per Vehicle Revenue Hour - METRO	\$93.10	\$82.41	12.97%
\$57.35	\$51.59	11.15%	Average Cost per Vehicle Revenue Hour - Purchased Transportation	\$57.35	\$51.59	11.15%
\$45.58	\$38.25	19.16%	Average Cost per Passenger - METRO	\$45.58	\$38.25	19.16%
\$30.33	\$27.76	9.26%	Average Cost per Passenger - Purchased Transportation	\$30.33	\$27.76	9.26%
3.0	2.5	20.00%	Average Small Bus Age	3.0	2.5	20.00%

Safety Data

1	3	-66.67%	Preventable Accidents	1	3	-66.67%
2	2	0.00%	Nonpreventable Accidents	2	2	0.00%
3	5	-40.00%	Total Accidents	3	5	-40.00%

**January 2019
Performance Reports
Line Service**

FINAL

Current Month

2019	2018	Percentage Changed
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Year to Date

2019	2018	Percentage Changed
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Service Day Data

22	22	0.00%	Weekdays Operated	22	22	0.00%
4	4	0.00%	Saturdays Operated	4	4	0.00%
4	4	0.00%	Sundays Operated	4	4	0.00%

Passenger Data

368,610	371,634	-0.81%	Total Passengers	368,610	371,634	-0.81%
14,862	15,062	-1.33%	Average Weekday Passengers	14,862	15,062	-1.33%
6,739	6,162	9.36%	Average Saturday Passengers	6,739	6,162	9.36%
3,672	3,904	-5.94%	Average Sunday Passengers	3,672	3,904	-5.94%

Service Level Data

401,714	405,497	-0.93%	Total Vehicle Miles	401,714	405,497	-0.93%
345,522	349,863	-1.24%	Total Vehicle Revenue Miles	345,522	349,863	-1.24%
348,273	349,863	-0.45%	Total Scheduled Vehicle Revenue Miles	348,273	349,863	-0.45%
1.0584	1.0622	-0.36%	Average Passenger per Revenue Vehicle Mile	1.0668	1.0622	0.43%
28,683	28,823	-0.49%	Total Vehicle Hours	28,683	28,823	-0.49%
26,787	26,930	-0.53%	Total Vehicle Revenue Hours	26,787	26,930	-0.53%
26,787	26,930	-0.53%	Total Scheduled Vehicle Revenue Hours	26,787	26,930	-0.53%
13.7609	13.8000	-0.28%	Average Passenger per Vehicle Revenue Hour	13.7609	13.8000	-0.28%
79%	79%	0.00%	On-time Performance	79%	79%	0.00%

Financial Data

\$131,163	\$141,130	-7.06%	Cash Fares	\$131,163	\$141,130	-7.06%
\$115,585	\$125,429	-7.85%	Ticket and Pass Revenue	\$115,585	\$125,429	-7.85%
\$94,418	\$59,897	57.63%	Other Fare Related Revenue	\$94,418	\$59,897	57.63%
8.8%	10.1%	-12.40%	Percentage Total FareBox Recovery	8.8%	10.1%	-12.40%
\$11.12	\$9.28	19.84%	Average Cost per Vehicle Revenue Mile	\$11.21	\$9.28	20.80%
\$144.58	\$120.55	19.94%	Average Cost per Vehicle Revenue Hour	\$144.58	\$120.55	19.94%
\$10.51	\$8.74	20.28%	Average Cost per Passenger	\$10.51	\$8.74	20.28%
4.9	4.9	0.00%	Average Big Bus Age	4.9	4.9	0.00%

Safety Data

5	4	25.00%	Preventable Accidents	5	4	25.00%
7	7	0.00%	Nonpreventable Accidents	7	7	0.00%
12	11	9.09%	Total Accidents	12	11	9.09%

FINAL

January 2019

Line Service Categories

Current Month

Year to Date

2019	2018	Percentage Changed	URBAN (1 - 34)	2019	2018	Percentage Changed
329,564	333,281	-1.12%	Total Monthly Passengers	329,564	333,281	-1.12%
30	30	0.00%	Service Days	30	30	0.00%
10,985.5	11,109.4	-1.12%	Average Daily Passengers	10,985.5	11,109.4	-1.12%
16.5196	16.6699	-0.90%	Passengers per Vehicle Hour	16.5196	16.6699	-0.90%
1.4319	1.4587	-1.84%	Passengers per Vehicle Mile	1.4319	1.4587	-1.84%
\$8.11	\$6.70	20.95%	Total Operating Cost Per Passenger	\$8.11	\$6.70	20.95%
SUBURBAN (101-104, 110)						
11,205	10,958	2.25%	Total Monthly Passengers	11,205	10,958	2.25%
22	22	0.00%	Service Days	22	22	0.00%
509.3	498.1	2.25%	Average Daily Passengers	509.3	498.1	2.25%
4.36	4.26	2.34%	Passengers per Vehicle Hour	4.3569	4.2572	2.34%
0.18	0.17	4.88%	Passengers per Vehicle Mile	0.1824	0.1739	4.88%
\$37.12	\$31.91	16.32%	Total Operating Cost Per Passenger	\$37.12	\$31.91	16.32%
EXPRESS (60 & 61)						
6,995	7,858	-10.98%	Total Monthly Passengers	6,995	7,858	-10.98%
22	22	0.00%	Service Days	22	22	0.00%
318.0	357.2	-10.97%	Average Daily Passengers	318.0	357.2	-10.97%
7.3629	8.2197	-10.42%	Passengers per Vehicle Hour	7.3629	8.2197	-10.42%
0.2903	0.3265	-11.10%	Passengers per Vehicle Mile	0.2903	0.3265	-11.10%
\$25.22	\$18.45	36.70%	Total Operating Cost Per Passenger	\$25.22	\$18.45	36.70%
CIRCULATOR (50, 51, 53, & 59)						
5,397	5,150	4.80%	Total Monthly Passengers	5,397	5,150	4.80%
30	30	0.00%	Service Days	30	30	0.00%
179.9	171.7	4.78%	Average Daily Passengers	179.9	171.7	4.78%
3.1607	3.0491	3.66%	Passengers per Vehicle Hour	3.1607	3.0491	3.66%
0.2316	0.2210	4.80%	Passengers per Vehicle Mile	0.2316	0.2210	4.80%
\$46.73	\$40.24	16.14%	Total Operating Cost Per Passenger	\$46.73	\$40.24	16.14%
DASH (54)						
11,611	11,975	-3.04%	Total Monthly Passengers	11,611	11,975	-3.04%
22	22	0.00%	Service Days	22	22	0.00%
527.8	544.3	-3.04%	Average Daily Passengers	527.8	544.3	-3.04%
11.9722	12.3454	-3.02%	Passengers per Vehicle Hour	11.9722	12.3454	-3.02%
1.6160	1.6620	-2.77%	Passengers per Vehicle Mile	1.6160	1.6620	-2.77%
\$5.63	\$4.61	22.31%	Total Operating Cost Per Passenger	\$5.63	\$4.61	22.31%
GROCERY (91 - 95)						
2,033	1,676	21.30%	Total Monthly Passengers	2,033	1,676	21.30%
22	22	0.00%	Service Days	22	22	0.00%
92.40	76.20	21.26%	Average Daily Passengers	92.4	76.2	21.26%
7.7546	6.6508	16.60%	Passengers per Vehicle Hour	7.7546	6.6508	16.60%
1.3553	1.1671	16.13%	Passengers per Vehicle Mile	1.3553	1.1671	16.13%
\$52.82	\$47.46	11.30%	Total Operating Cost Per Passenger	\$52.82	\$47.46	11.30%
Sunday Line Service						
14,686	15,614	-5.94%	Total Monthly Passengers	14,686	15,614	-5.94%
4	4	0.00%	Service Days	4	4	0.00%
3,671.5	3,903.5	-5.94%	Average Daily Passengers	3,671.5	3,903.5	-5.94%
11.83	12.58	-5.96%	Passengers per Vehicle Hour	11.83	12.58	-5.96%
1.0268	1.1007	-6.71%	Passengers per Vehicle Mile	1.0268	1.1007	-6.71%
\$9.73	\$7.65	27.32%	Total Operating Cost Per Passenger	\$9.73	\$7.65	27.32%
Saturday Line Service						
26,956	24,648	9.36%	Total Monthly Passengers	26,956	24,648	9.36%
4	4	0.00%	Service Days	4	4	0.00%
6,739.0	6,162.0	9.36%	Average Daily Passengers	6,739.0	6,162.0	9.36%
14.8534	13.5727	9.44%	Passengers per Vehicle Hour	14.8534	13.5727	9.44%
1.2532	1.1549	8.51%	Passengers per Vehicle Mile	1.2532	1.1549	8.51%
\$7.71	\$7.03	9.64%	Total Operating Cost Per Passenger	\$7.71	\$7.03	9.64%
Call-A-Bus						
125	120	4.17%	Total Monthly Passengers	125	120	4.17%
U of A ZipCard						
14,889	16,687	-10.77%	Total Monthly Passengers	14,889	16,687	-10.77%
Akron Public Schools ID Cards						
31,465	40,234	-21.79%	Total Monthly Passengers	31,465	40,234	-21.79%

METRO REGIONAL TRANSIT AUTHORITY
MONTHLY REPORT OF OPERATIONS

FINAL

3/15/2019

January 2019

ROUTE # / DESCRIPTION	FAREBOX REVENUE	GENERAL FARE	TOT FAIRBOX	EXPENSE			TOTAL PASSEN- GERS	REV HOURS	REV MILES	PEAK VEHICLES	PASSENGERS PER:		NET COST PER PASSENGER:			FAREBOX RECOVERY			
				PER REV HOUR	PER REV MILE	Allocation model					REV HOUR	REV MILE	Allocation Model	(Per Hour)	(Per Mile)	Allocation Model			
1 West Market	\$ 13,557	\$ 12,076	\$ 25,633	\$ 257,626	\$ 215,192	\$ 220,308	38,510	1,782	19,352	6	21.6	1.99	\$ 6.02	\$ 4.92	\$ 5.06	9.9%	11.9%	11.6%	
2 Arlington	\$ 15,211	\$ 12,196	\$ 27,407	\$ 229,707	\$ 208,883	\$ 204,739	38,893	1,589	18,784	6	24.5	2.07	\$ 5.20	\$ 4.67	\$ 4.56	11.9%	13.1%	13.4%	
3 Copley/Hawkins	\$ 8,464	\$ 6,471	\$ 14,936	\$ 169,153	\$ 136,667	\$ 151,916	20,637	1,170	12,290	5	17.6	1.68	\$ 7.47	\$ 5.90	\$ 6.64	8.8%	10.9%	9.8%	
4 Delia/N Hawkins	\$ 4,005	\$ 3,158	\$ 7,163	\$ 78,743	\$ 72,794	\$ 85,371	10,071	545	6,546	4	18.5	1.54	\$ 7.11	\$ 6.52	\$ 7.77	9.1%	9.8%	8.4%	
5 East Market/Ellet	\$ 3,021	\$ 2,430	\$ 5,451	\$ 87,625	\$ 99,609	\$ 87,441	7,748	606	8,958	3	12.8	0.86	\$ 10.61	\$ 12.15	\$ 10.58	6.2%	5.5%	6.2%	
6 E. Market/Lakemore	\$ 5,567	\$ 5,991	\$ 11,557	\$ 148,401	\$ 155,071	\$ 144,824	19,105	1,026	13,945	5	18.6	1.37	\$ 7.16	\$ 7.51	\$ 6.98	7.8%	7.5%	8.0%	
7 Cuyahoga Falls Ave	\$ 3,784	\$ 3,674	\$ 7,459	\$ 117,100	\$ 95,350	\$ 109,456	11,718	810	8,575	4	14.5	1.37	\$ 9.36	\$ 7.50	\$ 8.70	6.4%	7.8%	6.8%	
8 Kenmore/Barberton	\$ 8,312	\$ 6,349	\$ 14,661	\$ 147,476	\$ 141,854	\$ 134,087	20,248	1,020	12,757	4	19.9	1.59	\$ 6.56	\$ 6.28	\$ 5.90	9.9%	10.3%	10.9%	
9 Wooster/East Ave	\$ 4,563	\$ 3,823	\$ 8,386	\$ 106,121	\$ 90,219	\$ 95,123	12,191	734	8,113	3	16.6	1.50	\$ 8.02	\$ 6.71	\$ 7.11	7.9%	9.3%	8.8%	
10 Howard/Portage Tr	\$ 6,368	\$ 5,490	\$ 11,858	\$ 154,690	\$ 147,692	\$ 146,624	17,508	1,070	13,282	5	16.4	1.32	\$ 8.16	\$ 7.76	\$ 7.70	7.7%	8.0%	8.1%	
11 South Akron	\$ 839	\$ 740	\$ 1,580	\$ 35,465	\$ 30,066	\$ 31,753	2,361	245	2,704	1	9.6	0.87	\$ 14.35	\$ 12.07	\$ 12.78	4.5%	5.3%	5.0%	
12 Tallmadge Hill	\$ 3,706	\$ 3,986	\$ 7,692	\$ 132,762	\$ 97,727	\$ 125,662	12,711	918	8,788	5	13.8	1.45	\$ 9.84	\$ 7.08	\$ 9.28	5.8%	7.9%	6.1%	
13 Grant/Firestone	\$ 4,976	\$ 4,511	\$ 9,487	\$ 112,083	\$ 82,268	\$ 104,340	14,386	775	7,398	4	18.6	1.94	\$ 7.13	\$ 5.06	\$ 6.59	8.5%	11.5%	9.1%	
14 Euclid/Barberton	\$ 8,920	\$ 6,639	\$ 15,559	\$ 230,305	\$ 215,299	\$ 198,594	21,171	1,593	19,361	5	13.3	1.09	\$ 10.14	\$ 9.43	\$ 8.65	6.8%	7.2%	7.8%	
17 Brown/Inman	\$ 6,193	\$ 4,484	\$ 10,677	\$ 130,955	\$ 112,341	\$ 127,569	14,300	906	10,103	5	15.8	1.42	\$ 8.41	\$ 7.11	\$ 8.17	8.2%	9.5%	8.4%	
18 Thornton/Manchester	\$ 5,146	\$ 3,983	\$ 9,129	\$ 110,193	\$ 115,682	\$ 109,853	12,702	762	10,403	4	16.7	1.22	\$ 7.96	\$ 8.39	\$ 7.93	8.3%	7.9%	8.3%	
19 Eastland	\$ 5,104	\$ 4,287	\$ 9,390	\$ 122,989	\$ 91,687	\$ 111,772	13,670	851	8,245	4	16.1	1.66	\$ 8.31	\$ 6.02	\$ 7.49	7.6%	10.2%	8.4%	
21 South Main	\$ 526	\$ 722	\$ 1,247	\$ 29,157	\$ 21,773	\$ 26,903	2,302	202	1,958	1	11.4	1.18	\$ 12.12	\$ 8.92	\$ 11.14	4.3%	5.7%	4.6%	
24 Lakeshore	\$ 1,189	\$ 1,103	\$ 2,291	\$ 36,950	\$ 25,854	\$ 39,396	3,516	256	2,325	2	13.8	1.51	\$ 9.86	\$ 6.70	\$ 10.55	6.2%	8.9%	5.8%	
26 Exchange/Whitepond	\$ 1,904	\$ 1,814	\$ 3,718	\$ 75,128	\$ 67,503	\$ 67,094	5,785	520	6,070	2	11.1	0.95	\$ 12.34	\$ 11.03	\$ 10.96	4.9%	5.5%	5.5%	
28 Merriman Valley	\$ 735	\$ 964	\$ 1,699	\$ 57,306	\$ 51,644	\$ 62,556	3,075	396	4,644	3	7.8	0.66	\$ 18.08	\$ 16.24	\$ 19.79	3.0%	3.3%	2.7%	
30 Goodyear/Darrow	\$ 3,341	\$ 2,915	\$ 6,257	\$ 104,603	\$ 95,459	\$ 95,360	9,297	724	8,584	3	12.9	1.08	\$ 10.58	\$ 9.59	\$ 9.58	6.0%	6.6%	6.6%	
33 State Rd/Wyoga Lake	\$ 1,616	\$ 1,571	\$ 3,187	\$ 54,280	\$ 58,278	\$ 54,591	5,010	375	5,241	2	13.3	0.96	\$ 10.20	\$ 11.00	\$ 10.26	5.9%	5.5%	5.8%	
34 Cascade Village/Uhler	\$ 4,612	\$ 3,966	\$ 8,578	\$ 155,524	\$ 130,500	\$ 136,020	12,649	1,076	11,736	4	11.8	1.08	\$ 11.62	\$ 9.64	\$ 10.08	5.5%	6.6%	6.3%	
50 Montrose Circulator	\$ 323	\$ 401	\$ 724	\$ 66,863	\$ 64,396	\$ 69,941	1,280	462	5,791	3	2.8	0.22	\$ 51.67	\$ 49.74	\$ 54.08	1.1%	1.1%	1.0%	
51 Stow Circulator	\$ 629	\$ 434	\$ 1,063	\$ 65,947	\$ 85,795	\$ 65,926	1,384	456	7,715	2	3.0	0.18	\$ 46.88	\$ 61.22	\$ 46.87	1.6%	1.2%	1.6%	
53 Portage/Graham	\$ 1,035	\$ 562	\$ 1,597	\$ 63,933	\$ 69,747	\$ 69,474	1,791	442	6,272	3	4.1	0.29	\$ 34.81	\$ 38.05	\$ 37.90	2.5%	2.3%	2.3%	
54 DASH Downtown	\$ 1	\$ -	\$ 1	\$ 140,218	\$ 79,900	\$ 118,337	11,611	970	7,185	4	12.0	1.62	\$ 12.08	\$ 6.88	\$ 10.19	0.0%	0.0%	0.0%	
59 Chapel Hill Circulator	\$ 472	\$ 295	\$ 768	\$ 46,545	\$ 38,978	\$ 46,872	942	322	3,505	2	2.9	0.27	\$ 48.60	\$ 40.56	\$ 48.94	1.6%	2.0%	1.6%	
60 NC Express Chapel Hill	\$ 536	\$ 378	\$ 914	\$ 24,121	\$ 51,423	\$ 37,765	1,207	167	4,624	2	7.2	0.26	\$ 19.23	\$ 41.85	\$ 30.53	3.8%	1.8%	2.4%	
61 NC Express Montrose	\$ 6,303	\$ 1,815	\$ 8,118	\$ 113,234	\$ 216,531	\$ 138,680	5,788	783	19,472	5	7.4	0.30	\$ 18.16	\$ 36.01	\$ 22.56	7.2%	3.7%	5.9%	
101 Richfield/Bath	\$ 89	\$ 315	\$ 404	\$ 46,810	\$ 85,795	\$ 63,789	1,006	324	7,715	3	3.1	0.13	\$ 46.13	\$ 84.88	\$ 63.01	0.9%	0.5%	0.6%	
102 Northfield Express	\$ 56	\$ 1,005	\$ 1,060	\$ 108,675	\$ 232,971	\$ 116,437	3,204	752	20,951	2	4.3	0.15	\$ 33.59	\$ 72.38	\$ 36.01	1.0%	0.5%	0.9%	
103 Stow/Hudson	\$ 104	\$ 784	\$ 888	\$ 64,728	\$ 119,923	\$ 71,921	2,499	448	10,784	2	5.6	0.23	\$ 25.55	\$ 47.63	\$ 28.42	1.4%	0.7%	1.2%	
104 Twinsburg Creekside	\$ 175	\$ 686	\$ 861	\$ 96,960	\$ 171,175	\$ 106,123	2,188	671	15,393	3	3.3	0.14	\$ 43.92	\$ 77.84	\$ 48.11	0.9%	0.5%	0.8%	
110 Green/Springfield	\$ 142	\$ 724	\$ 865	\$ 54,656	\$ 73,270	\$ 57,693	2,308	378	6,589	2	6.1	0.35	\$ 23.31	\$ 31.37	\$ 24.62	1.6%	1.2%	1.5%	
91 Monday Grocery	\$ 208	\$ 105	\$ 313	\$ 6,940	\$ 4,857	\$ 19,902	334	48	437	2	7.0	0.76	\$ 19.84	\$ 13.61	\$ 58.65	4.5%	6.4%	1.6%	
92 Tuesday Grocery	\$ 929	\$ 81	\$ 1,010	\$ 5,234	\$ 2,322	\$ 18,533	258	36	209	2	7.1	1.24	\$ 16.37	\$ 5.08	\$ 67.92	19.3%	43.5%	5.5%	
93 Wednesday Grocery	\$ 661	\$ 129	\$ 790	\$ 7,482	\$ 3,458	\$ 19,909	412	52	311	2	8.0	1.32	\$ 16.24	\$ 6.48	\$ 46.40	10.6%	22.9%	4.0%	
94 Thursday Grocery	\$ 630	\$ 187	\$ 817	\$ 12,301	\$ 3,770	\$ 30,143	597	85	339	3	7.0	1.76	\$ 19.24	\$ 4.95	\$ 49.12	6.6%	21.7%	2.7%	
95 Friday Grocery	\$ 932	\$ 135	\$ 1,068	\$ 5,947	\$ 2,273	\$ 18,890	432	41	204	2	10.5	2.11	\$ 11.30	\$ 2.79	\$ 41.26	18.0%	47.0%	5.7%	
JARC	\$ 5	\$ 336	\$ 341	\$ 3,711	\$ 6,605	\$ 18,582	1,072	26	594	2	41.8	1.80	\$ 3.14	\$ 5.84	\$ 17.02	9.2%	5.2%	1.8%	
LOOP	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	-	0	0	-	-	-	\$ -	\$ -	\$ -	0.0%	0.0%	0.0%	
ZONE	\$ 50	\$ 230	\$ 280	\$ 50,574	\$ -	\$ 110,651	733	350	-	11	2.1	-	\$ 68.61	\$ (0.38)	\$ 150.57	0.6%	0.0%	0.3%	
SCAT	\$ 41,397	\$ 4,769	\$ 46,166	\$ 1,076,537	\$ 1,163,755	\$ 843,145	15,209	7,446	104,654	35	2.0	0.15	\$ 67.75	\$ 73.48	\$ 52.40	4.3%	4.0%	5.5%	
TOTALS:	Line Service	\$ 134,938	\$ 111,944	\$ 246,883	\$ 3,869,220	\$ 3,872,601	\$ 3,870,924	368,610	2326,762	348,255	147	13.8	1.06	\$ 9.83	\$ 10.40	\$ 9.83	6.4%	6.4%	6.4%
TOTALS:	SCAT	\$ 41,397	\$ 4,769	\$ 46,166	\$ 1,076,537	\$ 1,163,755	\$ 843,145	15,209	7,446	104,654	35	2.0	0.15	\$ 67.75	\$ 73.48	\$ 52.40	4.3%	4.0%	5.5%

2019 MONTHLY RIDERSHIP BY ROUTE

FINAL

Route#	Description	JAN	% Change	Jan-18	FEB	MAR	APR	MAY	JUNE	JUL	AUG	SEP	OCT	NOV	DEC
1	West Market	38,510	4.2%	36,968											
2	Arlington	38,893	0.8%	38,568											
3	Copley Rd/Hawkins	20,637	-1.8%	21,016											
4	Delia/N Hawkins	10,071	3.2%	9,757											
5	East Market/Ellet	7,748	20.8%	6,414											
6	East Market/Lakemore	19,105	4.3%	18,311											
7	Cuyahoga Falls Ave	11,718	-2.2%	11,977											
8	Kenmore/Barberton	20,248	0.1%	20,230											
9	Wooster/East Ave	12,191	-12.9%	13,992											
10	Howard/Portage Trail	17,508	-4.6%	18,348											
11	South Akron	2,361	-7.9%	2,564											
12	Tallmadge Hill	12,711	1.0%	12,579											
13	Grant/Firestone Park	14,386	1.4%	14,194											
14	Euclid/Barberton XP	21,171	1.9%	20,770											
17	Brown/Inman	14,300	-6.7%	15,327											
18	Thornton/Manchester	12,702	-4.0%	13,225											
19	Eastland	13,670	-9.9%	15,171											
21	South Main	2,302	3.4%	2,226											
24	Lakeshore	3,516	-10.7%	3,938											
26	W Exchange/White Pond	5,785	-3.2%	5,975											
28	Merriman Valley	3,075	-14.4%	3,593											
30	Goodyear/Darrow	9,297	-5.0%	9,790											
33	State Rd/Wyoga Lake	5,010	2.3%	4,898											
34	Cascade Village/Uhler	12,649	-6.0%	13,450											
50	Montrose Circulator	1,280	4.6%	1,224											
51	Stow Circulator	1,384	33.7%	1,035											
53	Portage/Graham	1,791	-2.6%	1,839											
54	DASH Circulator	11,611	-3.0%	11,975											
59	Chapel Hill Circulator	942	-10.5%	1,052											
60	NCX Chapel Hill/Cleveland	1,207	-17.3%	1,460											
61	NCX Montrose/Cleveland	5,788	-9.5%	6,398											
101	Richfield/Bath	1,006	-4.4%	1,052											
102	Northfield Express	3,204	9.1%	2,938											
103	Stow/Hudson	2,499	-4.9%	2,629											
104	Twinsburg Creekside	2,188	11.7%	1,959											
110	Green/Springfield	2,308	-3.0%	2,380											
TOTAL:		364,772	-1.2%	369,222	0										

February 2019
Performance Reports
Combined Service

Current Month			Year to Date		
2019	2018	Percentage Changed	2019	2018	Percentage Changed
Service Day Data					
20	20	0.00%	Weekdays Operated	42	42
4	4	0.00%	Saturdays Operated	8	8
4	4	0.00%	Sundays Operated	8	8
Passenger Data					
401,840	408,569	-1.65%	Total Passengers	790,960	802,009
17,501	17,805	-1.71%	Average Weekday Passengers	16,477	16,749
7,469	7,425	0.60%	Average Saturday Passengers	7,142	6,830
4,095	4,259	-3.86%	Average Sunday Passengers	3,892	4,098
Service Level Data					
552,691	564,544	-2.10%	Total Vehicle Miles	1,144,705	1,150,563
468,246	477,025	-1.84%	Total Vehicle Revenue Miles	965,985	974,091
0.8582	0.8565	0.20%	Average Passengers per Vehicle Revenue Mile	0.8188	0.8233
38,926	39,184	-0.66%	Total Vehicle Hours	80,629	80,986
34,767	35,103	-0.96%	Total Vehicle Revenue Hours	71,804	72,548
11.5581	11.6391	-0.70%	Average Passengers per Vehicle Revenue Hour	11.0156	11.0549
Financial Data					
\$128,295	\$173,132	-25.90%	Cash Fares	\$300,856	\$358,543
\$108,466	\$120,705	-10.14%	Ticket and Pass Revenue	\$229,504	\$253,074
\$95,796	\$167,366	-42.76%	Other Fare Related Revenue	\$241,432	\$301,225
10.1%	14.2%	-29.24%	Percentage Total Farebox Recovery	8.7%	11.4%
\$8.82	\$8.41	4.90%	Average Cost per Vehicle Revenue Mile	\$9.17	\$8.25
\$118.81	\$114.28	3.96%	Average Cost per Vehicle Revenue Hour	\$123.36	\$110.77
\$10.28	\$9.82	4.69%	Average Cost per Passenger	\$11.20	\$10.02
Safety Data					
4	2	100.00%	Preventable Accidents	10	9
6	11	-45.45%	Nonpreventable Accidents	15	20
10	13	-23.08%	Total Accidents	25	29

February 2019
Performance Reports
SCAT/ADA Paratransit Service

Current Month

2019

2018

Percentage
Changed

Year to Date

2019

2018

Percentage
Changed

Service Day Data

20	20	0.00%	Weekdays Operated	42	42	0.00%
4	4	0.00%	Saturdays Operated	8	8	0.00%
4	4	0.00%	Sundays Operated	8	8	0.00%

Passenger Data

21,123	21,656	-2.46%	Total Passengers	41,633	43,462	-4.21%
754	773	-2.46%	Average Passengers per Day	718	749	-4.21%
80.50	80.00	0.63%	Average Saturday ADA Passengers	78.5	76.5	2.61%
38.25	32.25	18.60%	Average Sunday ADA Passengers	28.1	32.9	-14.45%
58.25	54.04	7.80%	Average Total ADA Passengers	54.0	51.6	4.51%
5,191	5,199	-0.15%	Total Purchased Transportation Pass.	10,492	10,525	-0.31%

Service Level Data

133,061	136,469	-2.50%	Total METRO Vehicle Miles	268,658	269,552	-0.33%
52,070	52,068	0.00%	Total Purchased Trans. Vehicle Miles	106,773	99,507	7.30%
185,131	188,537	-1.81%	Total Vehicle Miles	375,431	369,059	1.73%
151,155	155,712	-2.93%	Total Revenue Miles	303,372	302,915	0.15%
0.13974	0.13908	0.48%	Average Pass. per Revenue Vehicle Mile	0.1372	0.1435	-4.35%
12,542	12,666	-0.98%	Total Vehicle Hours	25,562	25,645	-0.32%
10,141	10,339	-1.92%	Total Vehicle Revenue Hours	20,391	20,854	-2.22%
2.0829	2.0946	-0.56%	Average Pass. per Vehicle Revenue Hour	2.0417	2.0841	-2.03%
90%	91%	-1.10%	On-time Performance - METRO	91%	91%	-0.55%
92%	89%	3.37%	On-time Performance - Purchased Transportation	93%	89%	3.93%

Financial Data

\$43,435	\$44,069	-1.44%	Cash Fares	\$84,832	\$88,350	-3.98%
\$4,521	\$6,514	-30.60%	Ticket and Pass Revenue	\$9,974	\$13,454	-25.87%
\$56,057	\$104,308	-46.26%	Other Fare Related Revenue	\$107,276	\$178,270	-39.82%
12.5%	20.0%	-37.49%	Percentage Total Farebox Recovery	12.0%	18.1%	-33.55%
\$6.36	\$5.70	11.62%	Average Cost per Vehicle Revenue Mile - METRO	\$6.49	\$5.82	11.58%
\$3.47	\$3.20	8.40%	Average Cost per Vehicle Revenue Mile - Purchased Transportation	\$3.43	\$3.39	1.07%
\$90.26	\$82.80	9.00%	Average Cost per Vehicle Revenue Hour - METRO	\$91.68	\$82.61	10.98%
\$58.71	\$52.93	10.92%	Average Cost per Vehicle Revenue Hour - Purchased Transportation	\$58.01	\$52.25	11.03%
\$42.22	\$38.04	10.97%	Average Cost per Passenger - METRO	\$43.86	\$38.15	14.98%
\$30.41	\$28.28	7.53%	Average Cost per Passenger - Purchased Transportation	\$30.37	\$28.02	8.40%
3.0	2.5	20.00%	Average Small Bus Age	3.0	2.5	20.00%

Safety Data

2	1	100.00%	Preventable Accidents	3	4	-25.00%
1	2	-50.00%	Nonpreventable Accidents	3	4	-25.00%
3	3	0.00%	Total Accidents	6	8	-25.00%

February 2019
Performance Reports
Line Service

Current Month			Year to Date		
2019	2018	Percentage Changed	2019	2018	Percentage Changed

Service Day Data

20	20	0.00%	Weekdays Operated	42	42	0.00%
4	4	0.00%	Saturdays Operated	8	8	0.00%
4	4	0.00%	Sundays Operated	8	8	0.00%

Passenger Data

380,717	386,913	-1.60%	Total Passengers	749,327	758,547	-1.22%
16,747	17,031	-1.67%	Average Weekday Passengers	15,760	16,000	-1.50%
7,389	7,345	0.60%	Average Saturday Passengers	7,064	6,753	4.60%
4,057	4,227	-4.03%	Average Sunday Passengers	3,864	4,065	-4.95%

Service Level Data

367,560	376,007	-2.25%	Total Vehicle Miles	769,274	781,504	-1.56%
317,091	321,313	-1.31%	Total Vehicle Revenue Miles	662,613	671,176	-1.28%
319,874	321,313	-0.45%	Total Scheduled Vehicle Revenue Miles	668,147	671,176	-0.45%
1.1902	1.2042	-1.16%	Average Passenger per Revenue Vehicle Mile	1.1309	1.1302	0.06%
26,384	26,518	-0.51%	Total Vehicle Hours	55,067	55,341	-0.50%
24,626	24,764	-0.56%	Total Vehicle Revenue Hours	51,413	51,694	-0.54%
24,626	24,764	-0.56%	Total Scheduled Vehicle Revenue Hours	51,413	51,694	-0.54%
15.4600	15.6240	-1.05%	Average Passenger per Vehicle Revenue Hour	14.5748	14.6738	-0.67%
79%	78%	1.03%	On-time Performance	79%	79%	0.51%

Financial Data

\$84,861	\$129,063	-34.25%	Cash Fares	\$216,024	\$270,193	-20.05%
\$103,945	\$114,191	-8.97%	Ticket and Pass Revenue	\$219,530	\$239,620	-8.38%
\$39,738	\$63,058	-36.98%	Other Fare Related Revenue	\$134,157	\$122,955	9.11%
6.9%	9.5%	-26.78%	Percentage Total FareBox Recovery	7.9%	9.8%	-18.60%
\$10.32	\$10.08	2.36%	Average Cost per Vehicle Revenue Mile	\$10.83	\$9.66	12.04%
\$134.01	\$130.78	2.48%	Average Cost per Vehicle Revenue Hour	\$139.52	\$125.45	11.22%
\$8.67	\$8.37	3.56%	Average Cost per Passenger	\$9.57	\$8.55	11.97%
4.9	4.9	0.00%	Average Big Bus Age	4.9	4.9	0.00%

Safety Data

2	1	100.00%	Preventable Accidents	7	5	40.00%
5	9	-44.44%	Nonpreventable Accidents	12	16	-25.00%
7	10	-30.00%	Total Accidents	19	21	-9.52%

February 2019
Line Service Categories

Current Month				Year to Date			
2019	2018	Percentage Changed	URBAN (1 - 34)	2019	2018	Percentage Changed	
341,422	345,087	-1.06%	Total Monthly Passengers	670,986	678,368	-1.09%	
28	28	0.00%	Service Days	58	58	0.00%	
12,193.6	12,324.5	-1.06%	Average Daily Passengers	11,568.7	11,696.0	-1.09%	
18.5528	18.7120	-0.85%	Passengers per Vehicle Hour	17.4952	17.6497	-0.88%	
1.6078	1.6370	-1.79%	Passengers per Vehicle Mile	1.5163	1.5443	-1.81%	
\$6.70	\$6.43	4.17%	Total Operating Cost Per Passenger	\$7.39	\$6.56	12.59%	
SUBURBAN (101-104, 110)							
10,691	11,208	-4.61%	Total Monthly Passengers	21,896	22,166	-1.22%	
20	20	0.00%	Service Days	42	42	0.00%	
534.6	560.4	-4.60%	Average Daily Passengers	521.3	527.8	-1.23%	
4.57	4.79	-4.53%	Passengers per Vehicle Hour	4.4597	4.5108	-1.13%	
0.19	0.20	-2.17%	Passengers per Vehicle Mile	0.1867	0.1843	1.31%	
\$31.56	\$30.75	2.61%	Total Operating Cost Per Passenger	\$34.40	\$31.33	9.83%	
EXPRESS (60 & 61)							
6,487	7,351	-11.75%	Total Monthly Passengers	13,482	15,209	-11.36%	
20	20	0.00%	Service Days	42	42	0.00%	
324.4	367.6	-11.75%	Average Daily Passengers	321.0	362.1	-11.35%	
7.5110	8.4591	-11.21%	Passengers per Vehicle Hour	7.4334	8.3337	-10.80%	
0.2961	0.3360	-11.87%	Passengers per Vehicle Mile	0.2931	0.3310	-11.47%	
\$22.31	\$19.70	13.20%	Total Operating Cost Per Passenger	\$23.82	\$19.06	24.99%	
CIRCULATOR (50, 51, 53, & 59)							
5,899	5,759	2.43%	Total Monthly Passengers	11,296	10,909	3.55%	
28	28	0.00%	Service Days	58	58	0.00%	
210.7	205.7	2.43%	Average Daily Passengers	194.8	188.1	3.56%	
3.7725	3.7227	1.34%	Passengers per Vehicle Hour	3.4532	3.3711	2.43%	
0.2767	0.2701	2.43%	Passengers per Vehicle Mile	0.2531	0.2445	3.55%	
\$36.27	\$35.86	1.15%	Total Operating Cost Per Passenger	\$41.27	\$37.92	8.81%	
DASH (54)							
12,440	15,358	-19.00%	Total Monthly Passengers	24,051	27,333	-12.01%	
20	20	0.00%	Service Days	42	42	0.00%	
622.0	767.9	-19.00%	Average Daily Passengers	572.6	650.8	-12.01%	
14.1096	17.4127	-18.97%	Passengers per Vehicle Hour	12.9900	14.7586	-11.98%	
1.9045	2.3447	-18.78%	Passengers per Vehicle Mile	1.7533	1.9871	-11.76%	
\$4.53	\$3.50	29.54%	Total Operating Cost Per Passenger	\$5.06	\$3.98	27.12%	
GROCERY (91 - 95)							
1,974	1,657	19.13%	Total Monthly Passengers	4,007	3,333	20.22%	
20	20	0.00%	Service Days	42	42	0.00%	
98.70	82.90	19.06%	Average Daily Passengers	95.4	79.4	20.15%	
8.4072	7.1116	18.22%	Passengers per Vehicle Hour	8.0629	6.8722	17.33%	
1.4409	1.2440	15.83%	Passengers per Vehicle Mile	1.3962	1.2041	15.95%	
\$49.10	\$51.94	-5.46%	Total Operating Cost Per Passenger	\$50.99	\$49.68	2.62%	
Sunday Line Service							
16,227	16,908	-4.03%	Total Monthly Passengers	30,913	32,522	-4.95%	
4	4	0.00%	Service Days	8	8	0.00%	
4,056.8	4,227.0	-4.03%	Average Daily Passengers	3,864.1	4,065.3	-4.95%	
13.07	13.62	-4.05%	Passengers per Vehicle Hour	12.45	13.10	-4.97%	
1.1346	1.1920	-4.81%	Passengers per Vehicle Mile	1.0807	1.1464	-5.73%	
\$8.35	\$7.56	10.40%	Total Operating Cost Per Passenger	\$9.01	\$7.60	18.48%	
Saturday Line Service							
29,555	29,378	0.60%	Total Monthly Passengers	56,511	54,026	4.60%	
4	4	0.00%	Service Days	8	8	0.00%	
7,388.8	7,344.5	0.60%	Average Daily Passengers	7,063.9	6,753.3	4.60%	
16.2855	16.1773	0.67%	Passengers per Vehicle Hour	15.5695	14.8750	4.67%	
1.3740	1.3765	-0.18%	Passengers per Vehicle Mile	1.3136	1.2657	3.78%	
\$6.66	\$6.32	5.46%	Total Operating Cost Per Passenger	\$7.16	\$6.65	7.80%	
Call-A-Bus							
106	114	-7.02%	Total Monthly Passengers	231	234	-1.28%	
U of A ZipCard							
16,714	18,473	-9.52%	Total Monthly Passengers	31,603	35,160	-10.12%	
Akron Public Schools ID Cards							
39,076	44,031	-11.25%	Total Monthly Passengers	70,541	84,265	-16.29%	

METRO REGIONAL TRANSIT AUTHORITY
MONTHLY REPORT OF OPERATIONS

3/18/2019

February 2019

ROUTE #/DESCRIPTION	FAREBOX REVENUE	GENERAL FARE	TOT FAREBOX	EXPENSE			TOTAL PASSEN- GERS	REV HOURS	REV MILES	PEAK VEHICLES	PASSENGERS PER:		NET COST PER PASSENGER:			FAREBOX RECOVERY			
				PER REV HOUR	PER REV MILE	Allocation model					PER:	REV HOUR	REV MILE	Allocation Model	(Per Hour)	(Per Mile)	Allocation Model		
1 West Market	\$ 14,659	\$ 10,906	\$ 25,565	\$ 220,497	\$ 184,298	\$ 188,221	39,946	1,645	17,863	6	24.3	2.24	\$ 4.88	\$ 3.97	\$ 4.07	11.6%	13.9%	13.6%	
2 Arlington	\$ 15,647	\$ 10,830	\$ 26,477	\$ 196,357	\$ 178,838	\$ 174,386	39,668	1,465	17,334	6	27.1	2.29	\$ 4.28	\$ 3.84	\$ 3.73	13.5%	14.8%	15.2%	
3 Copley/Hawkins	\$ 8,964	\$ 5,961	\$ 14,925	\$ 145,146	\$ 117,521	\$ 130,790	21,833	1,083	11,391	5	20.2	1.92	\$ 5.96	\$ 4.70	\$ 5.31	10.3%	12.7%	11.4%	
4 Delia/N Hawkins	\$ 4,259	\$ 2,974	\$ 7,233	\$ 67,311	\$ 62,361	\$ 73,691	10,894	502	6,044	4	21.7	1.80	\$ 5.51	\$ 5.06	\$ 6.10	10.7%	11.6%	9.8%	
5 East Market/Ellet	\$ 3,502	\$ 2,223	\$ 5,725	\$ 74,440	\$ 84,675	\$ 73,680	8,141	555	8,207	3	14.7	0.99	\$ 8.44	\$ 9.70	\$ 8.35	7.7%	6.8%	7.8%	
6 E. Market/Lakemore	\$ 5,569	\$ 5,560	\$ 11,128	\$ 127,036	\$ 132,844	\$ 123,210	20,364	948	12,876	5	21.5	1.58	\$ 5.69	\$ 5.98	\$ 5.50	8.8%	8.4%	9.0%	
7 Cuyahoga Falls Ave	\$ 3,914	\$ 3,300	\$ 7,215	\$ 100,546	\$ 82,001	\$ 94,484	12,087	750	7,948	4	16.1	1.52	\$ 7.72	\$ 6.19	\$ 7.22	7.2%	8.8%	7.6%	
8 Kenmore/Barberton	\$ 7,763	\$ 5,231	\$ 12,995	\$ 126,652	\$ 121,970	\$ 114,355	19,160	945	11,822	4	20.3	1.62	\$ 5.93	\$ 5.69	\$ 5.29	10.3%	10.7%	11.4%	
9 Wooster/East Ave	\$ 4,733	\$ 3,808	\$ 8,541	\$ 90,861	\$ 77,346	\$ 81,498	13,947	678	7,497	3	20.6	1.86	\$ 5.90	\$ 4.93	\$ 5.23	9.4%	11.0%	10.5%	
10 Howard/Portage Tr	\$ 6,366	\$ 4,927	\$ 11,293	\$ 132,531	\$ 126,902	\$ 125,324	18,046	989	12,300	5	18.2	1.47	\$ 6.72	\$ 6.41	\$ 6.32	8.5%	8.9%	9.0%	
11 South Akron	\$ 741	\$ 662	\$ 1,403	\$ 29,885	\$ 25,360	\$ 26,888	2,426	223	2,458	1	10.9	0.99	\$ 11.74	\$ 9.88	\$ 10.50	4.7%	5.5%	5.2%	
12 Tallmadge Hill	\$ 4,017	\$ 3,689	\$ 7,705	\$ 113,626	\$ 83,776	\$ 108,890	13,510	848	8,120	5	15.9	1.66	\$ 7.84	\$ 5.63	\$ 7.49	6.8%	9.2%	7.1%	
13 Grant/Firestone	\$ 4,956	\$ 3,961	\$ 8,918	\$ 96,061	\$ 70,508	\$ 90,404	14,508	717	6,834	4	20.2	2.12	\$ 6.01	\$ 4.25	\$ 5.62	9.3%	12.6%	9.9%	
14 Euclid/Barberton	\$ 9,011	\$ 5,920	\$ 14,932	\$ 197,250	\$ 184,443	\$ 168,596	21,684	1,472	17,877	5	14.7	1.21	\$ 8.41	\$ 7.82	\$ 7.09	7.6%	8.1%	8.9%	
17 Brown/Inman	\$ 6,397	\$ 4,039	\$ 10,436	\$ 111,803	\$ 96,008	\$ 109,668	14,793	834	9,306	5	17.7	1.59	\$ 6.85	\$ 5.78	\$ 6.71	9.3%	10.9%	9.5%	
18 Thornton/Manchester	\$ 5,322	\$ 3,517	\$ 8,839	\$ 94,194	\$ 98,925	\$ 93,490	12,883	703	9,588	4	18.3	1.34	\$ 6.63	\$ 6.99	\$ 6.57	9.4%	8.9%	9.5%	
19 Eastland	\$ 5,486	\$ 3,771	\$ 9,257	\$ 105,120	\$ 78,473	\$ 96,448	13,812	784	7,606	4	17.6	1.82	\$ 6.94	\$ 5.01	\$ 6.31	8.8%	11.8%	9.6%	
21 South Main	\$ 546	\$ 625	\$ 1,172	\$ 24,569	\$ 18,365	\$ 23,007	2,291	183	1,780	1	12.5	1.29	\$ 10.21	\$ 7.50	\$ 9.53	4.8%	6.4%	5.1%	
24 Lakeshore	\$ 1,347	\$ 1,082	\$ 2,429	\$ 31,404	\$ 21,984	\$ 34,303	3,963	234	2,131	2	16.9	1.86	\$ 7.31	\$ 4.93	\$ 8.04	7.7%	11.0%	7.1%	
26 Exchange/Whitepond	\$ 1,954	\$ 1,537	\$ 3,491	\$ 63,630	\$ 57,260	\$ 56,805	5,629	475	5,550	2	11.9	1.01	\$ 10.68	\$ 9.55	\$ 9.47	5.5%	6.1%	6.1%	
28 Merriman Valley	\$ 739	\$ 1,010	\$ 1,748	\$ 48,290	\$ 43,559	\$ 53,620	3,699	360	4,222	3	10.3	0.88	\$ 12.58	\$ 11.30	\$ 14.02	3.6%	4.0%	3.3%	
30 Goodyear/Darrow	\$ 3,594	\$ 2,557	\$ 6,151	\$ 89,664	\$ 81,857	\$ 81,501	9,367	669	7,934	3	14.0	1.18	\$ 8.92	\$ 8.08	\$ 8.04	6.9%	7.5%	7.5%	
33 State Rd/Wyoga Lake	\$ 1,726	\$ 1,396	\$ 3,121	\$ 46,136	\$ 49,617	\$ 46,248	5,112	344	4,809	2	14.8	1.06	\$ 8.41	\$ 9.10	\$ 8.44	6.8%	6.3%	6.7%	
34 Cascade Village/Uhler	\$ 4,919	\$ 3,729	\$ 8,649	\$ 133,210	\$ 112,020	\$ 116,465	13,659	994	10,858	4	13.7	1.26	\$ 9.12	\$ 7.57	\$ 7.89	6.5%	7.7%	7.4%	
50 Montrose Circulator	\$ 427	\$ 390	\$ 817	\$ 57,563	\$ 55,511	\$ 60,354	1,430	430	5,380	3	3.3	0.27	\$ 39.68	\$ 38.25	\$ 41.63	1.4%	1.5%	1.4%	
51 Stow Circulator	\$ 605	\$ 386	\$ 991	\$ 55,571	\$ 72,365	\$ 54,626	1,415	415	7,014	2	3.4	0.20	\$ 38.57	\$ 50.44	\$ 37.90	1.8%	1.4%	1.8%	
53 Portage/Graham	\$ 1,129	\$ 556	\$ 1,685	\$ 53,874	\$ 58,829	\$ 58,838	2,036	402	5,702	3	5.1	0.36	\$ 25.63	\$ 28.07	\$ 28.07	3.1%	2.9%	2.9%	
54 DASH Downtown	\$ -	\$ -	\$ -	\$ 118,155	\$ 67,392	\$ 101,896	12,440	882	6,532	4	14.1	1.90	\$ 9.50	\$ 5.42	\$ 8.19	0.0%	0.0%	0.0%	
59 Chapel Hill Circulator	\$ 480	\$ 278	\$ 758	\$ 39,221	\$ 33,098	\$ 40,130	1,018	293	3,208	2	3.5	0.32	\$ 37.78	\$ 31.77	\$ 38.68	1.9%	2.3%	1.9%	
60 NC Express Chapel Hill	\$ 529	\$ 284	\$ 813	\$ 20,325	\$ 43,374	\$ 31,398	1,041	152	4,204	2	6.9	0.25	\$ 18.74	\$ 40.88	\$ 29.38	4.0%	1.9%	2.6%	
61 NC Express Montrose	\$ 6,496	\$ 1,487	\$ 7,983	\$ 95,418	\$ 182,635	\$ 113,298	5,446	712	17,702	5	7.6	0.31	\$ 16.05	\$ 32.07	\$ 19.34	8.4%	4.4%	7.0%	
101 Richfield/Bath	\$ 197	\$ 259	\$ 456	\$ 39,445	\$ 72,365	\$ 52,991	950	294	7,014	3	3.2	0.14	\$ 41.04	\$ 75.69	\$ 55.30	1.2%	0.6%	0.9%	
102 Northfield Express	\$ 132	\$ 799	\$ 931	\$ 91,576	\$ 196,501	\$ 91,978	2,927	683	19,046	2	4.3	0.15	\$ 30.97	\$ 66.82	\$ 31.11	1.0%	0.5%	1.0%	
103 Stow/Hudson	\$ 137	\$ 724	\$ 860	\$ 54,544	\$ 101,150	\$ 58,220	2,650	407	9,804	2	6.5	0.27	\$ 20.26	\$ 37.85	\$ 21.65	1.6%	0.9%	1.5%	
104 Twinsburg Creekside	\$ 198	\$ 565	\$ 762	\$ 81,704	\$ 144,379	\$ 86,211	2,068	610	13,994	3	3.4	0.15	\$ 39.14	\$ 69.45	\$ 41.32	0.9%	0.5%	0.9%	
110 Green/Springfield	\$ 117	\$ 572	\$ 689	\$ 46,056	\$ 61,800	\$ 47,961	2,096	344	5,990	2	6.1	0.35	\$ 21.64	\$ 29.16	\$ 22.55	1.5%	1.1%	1.4%	
91 Monday Grocery	\$ 196	\$ 128	\$ 324	\$ 6,433	\$ 4,507	\$ 18,288	470	48	437	2	9.8	1.08	\$ 13.00	\$ 8.90	\$ 38.22	5.0%	7.2%	1.8%	
92 Tuesday Grocery	\$ 909	\$ 75	\$ 984	\$ 4,851	\$ 2,154	\$ 17,094	275	36	209	2	7.6	1.32	\$ 14.06	\$ 4.26	\$ 58.58	20.3%	45.7%	5.8%	
93 Wednesday Grocery	\$ 641	\$ 81	\$ 721	\$ 5,548	\$ 2,567	\$ 17,530	295	41	249	2	7.1	1.19	\$ 16.36	\$ 6.26	\$ 56.98	13.0%	28.1%	4.1%	
94 Thursday Grocery	\$ 527	\$ 155	\$ 682	\$ 9,122	\$ 2,798	\$ 26,575	568	68	271	3	8.3	2.09	\$ 14.86	\$ 3.73	\$ 45.59	7.5%	24.4%	2.6%	
95 Friday Grocery	\$ 941	\$ 100	\$ 1,041	\$ 5,512	\$ 2,109	\$ 17,445	366	41	204	2	8.9	1.79	\$ 12.22	\$ 2.92	\$ 44.82	18.9%	49.4%	6.0%	
JARC	\$ -	\$ 272	\$ 272	\$ 3,127	\$ 5,571	\$ 16,654	997	23	540	2	42.7	1.85	\$ 2.86	\$ 5.32	\$ 16.43	8.7%	4.9%	1.6%	
LOOP	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	-	0	0	-	-	-	\$ -	\$ -	\$ -	0.0%	0.0%	0.0%	
ZONE	\$ 47	\$ 220	\$ 267	\$ 42,616	\$ -	\$ 100,920	807	318	-	11	2.5	-	\$ 52.48	\$ (0.33)	\$ 124.73	0.6%	0.0%	0.3%	
SCAT	\$ 43,435	\$ 4,350	\$ 47,784	\$ 998,670	\$ 1,090,394	\$ 819,046	15,932	7,452	105,687	35	2.1	0.15	\$ 59.68	\$ 65.44	\$ 48.41	4.8%	4.4%	5.8%	
TOTALS:	Line Service	\$ 139,837	\$ 100,548	\$ 240,385	\$ 3,296,880	\$ 3,300,014	\$ 3,298,380	380,717	2024,601	319,856	147	15.5	1.19	\$ 8.03	\$ 9.56	\$ 8.03	7.3%	7.3%	7.3%
TOTALS:	SCAT	\$ 43,435	\$ 4,350	\$ 47,784	\$ 998,670	\$ 1,090,394	\$ 819,046	15,932	7,452	105,687	35	2.1	0.15	\$ 59.68	\$ 65.44	\$ 48.41	4.8%	4.4%	5.8%

2019 MONTHLY RIDERSHIP BY ROUTE

Route#	Description	JAN	FEB	% Change	Feb-18	MAR	APR	MAY	JUNE	JUL	AUG	SEP	OCT	NOV	DEC
1	West Market	38,510	39,946	3.1%	38,761										
2	Arlington	38,893	39,668	-3.1%	40,946										
3	Copley Rd/Hawkins	20,637	21,833	-0.6%	21,955										
4	Delia/N Hawkins	10,071	10,894	5.5%	10,328										
5	East Market/Ellet	7,748	8,141	18.7%	6,860										
6	East Market/Lakemore	19,105	20,364	11.5%	18,263										
7	Cuyahoga Falls Ave	11,718	12,087	-4.0%	12,595										
8	Kenmore/Barberton	20,248	19,160	-5.6%	20,293										
9	Wooster/East Ave	12,191	13,947	-5.9%	14,822										
10	Howard/Portage Trail	17,508	18,046	-3.6%	18,725										
11	South Akron	2,361	2,426	-3.0%	2,501										
12	Tallmadge Hill	12,711	13,510	6.1%	12,729										
13	Grant/Firestone Park	14,386	14,508	1.5%	14,289										
14	Euclid/Barberton XP	21,171	21,684	3.9%	20,879										
17	Brown/Inman	14,300	14,793	-5.1%	15,588										
18	Thornton/Manchester	12,702	12,883	-14.5%	15,069										
19	Eastland	13,670	13,812	-7.2%	14,888										
21	South Main	2,302	2,291	-4.1%	2,389										
24	Lakeshore	3,516	3,963	0.0%	3,962										
26	W Exchange/White Pond	5,785	5,629	-8.5%	6,150										
28	Merriman Valley	3,075	3,699	-5.7%	3,921										
30	Goodyear/Darrow	9,297	9,367	-8.5%	10,236										
33	State Rd/Wyoga Lake	5,010	5,112	0.0%	5,110										
34	Cascade Village/Uhler	12,649	13,659	-1.2%	13,828										
50	Montrose Circulator	1,280	1,430	-12.4%	1,632										
51	Stow Circulator	1,384	1,415	29.9%	1,089										
53	Portage/Graham	1,791	2,036	8.7%	1,873										
54	DASH Circulator	11,611	12,440	-19.0%	15,358										
59	Chapel Hill Circulator	942	1,018	-12.6%	1,165										
60	NCX Chapel Hill/Cleveland	1,207	1,041	-22.1%	1,336										
61	NCX Montrose/Cleveland	5,788	5,446	-9.5%	6,015										
101	Richfield/Bath	1,006	950	-0.5%	955										
102	Northfield Express	3,204	2,927	-10.8%	3,282										
103	Stow/Hudson	2,499	2,650	-2.6%	2,721										
104	Twinsburg Creekside	2,188	2,068	9.6%	1,887										
110	Green/Springfield	2,308	2,096	-11.3%	2,363										
TOTAL:		364,772	376,939	-2.0%	384,763	0									

Rail Operations Committee

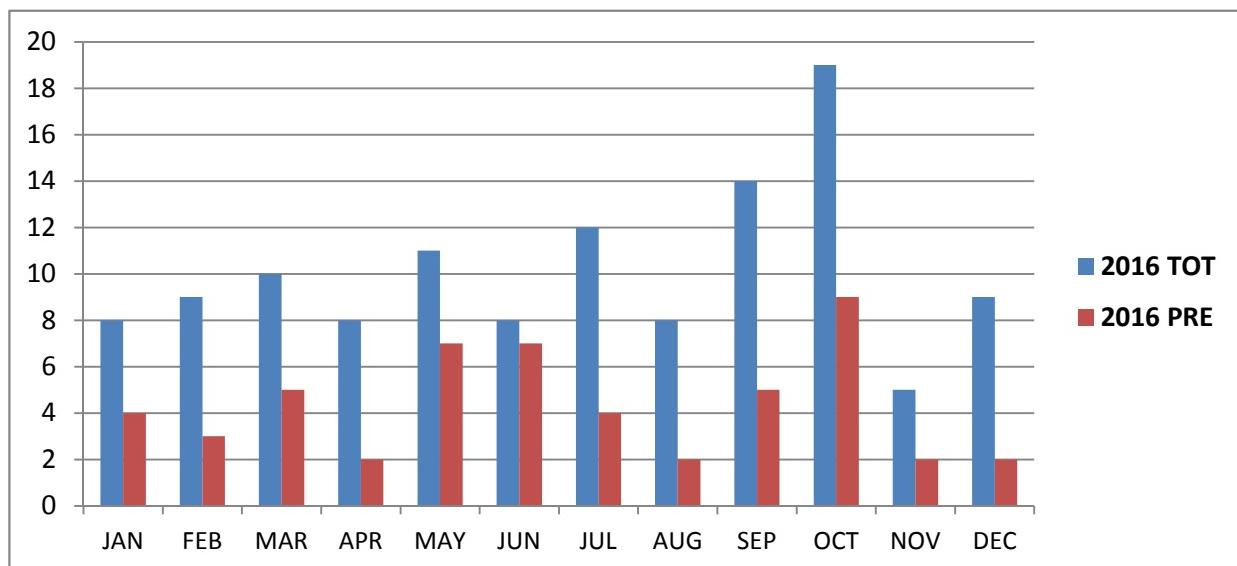
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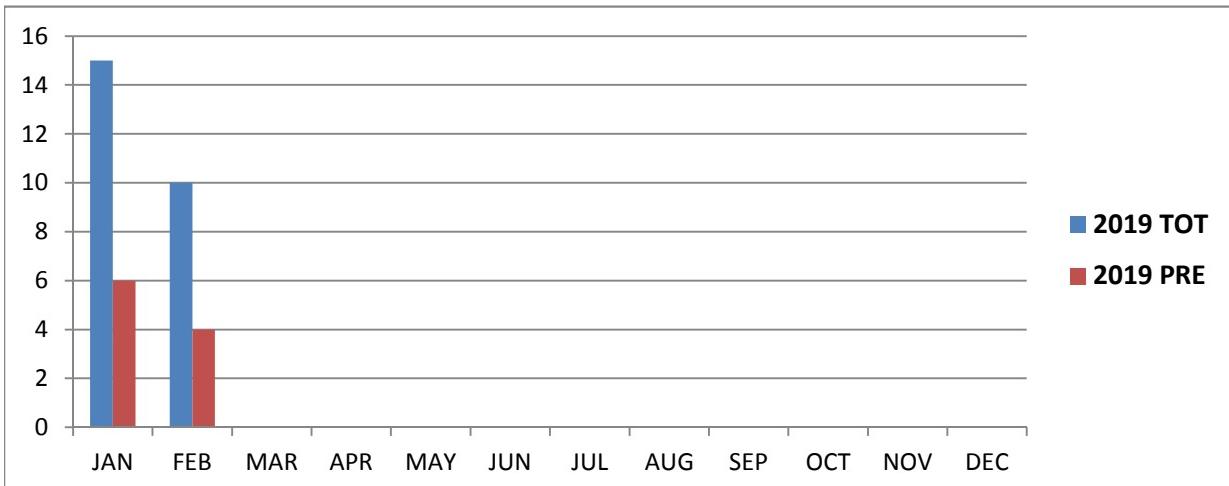
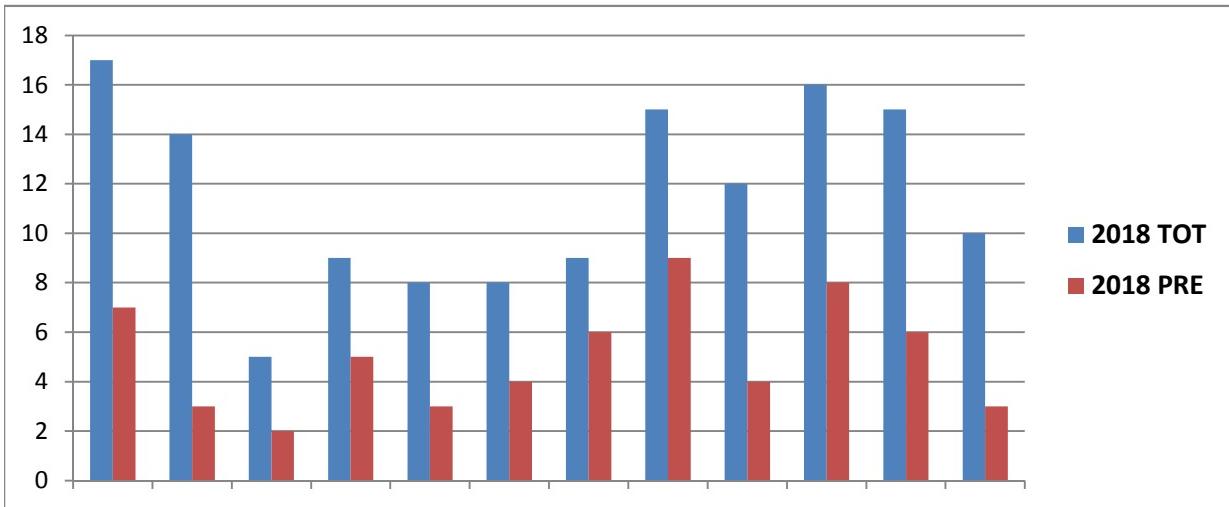
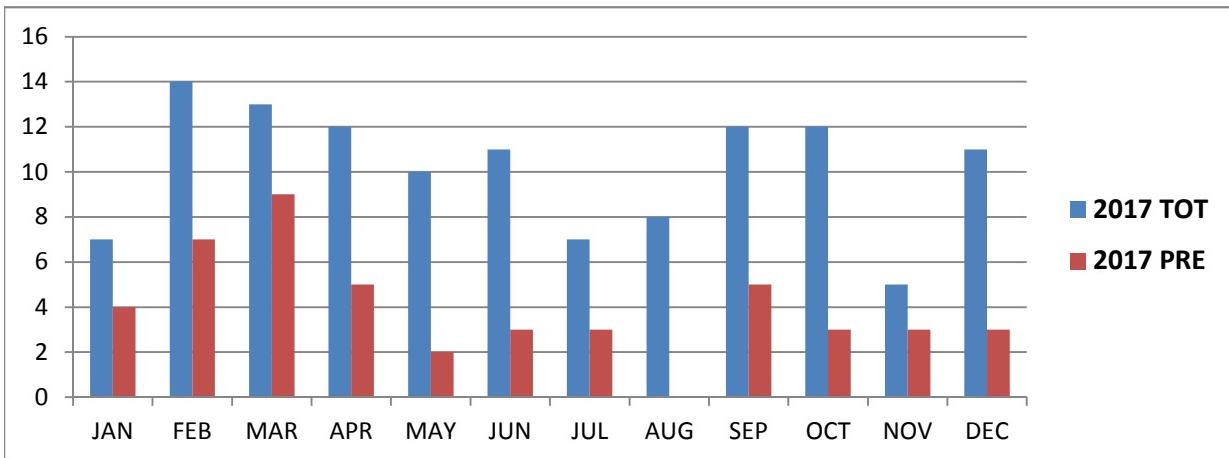
Safety Committee

2016 - 2019 TOTAL ACCIDENTS

	2016		2017		2018		2019	
	TOT	PRE	TOT	PRE	TOT	PRE	TOT	PRE
JAN	8	4	7	4	17	7	15	6
FEB	9	3	14	7	14	3	10	4
MAR	10	5	13	9	5	2		
APR	8	2	12	5	9	5		
MAY	11	7	10	2	8	3		
JUN	8	7	11	3	8	4		
JUL	12	4	7	3	9	6		
AUG	8	2	8	0	15	9		
SEP	14	5	12	5	12	4		
OCT	19	9	12	3	16	8		
NOV	5	2	5	3	15	6		
DEC	9	2	11	3	10	3		

Total	121	52	122	47	138	60	25	10
% Prev	42.98		38.52		43.48		40.00	





2019 Total Accidents

Total Miles 994,217

Total Accidents 25

Miles Between Total Accidents 39,768.68

Total Accidents Per Million Miles 25.15

2019 Preventable Accidents

Total Miles 994,217

Total Preventable Accidents 10

Miles Between Accidents 99,421.70

Total Preventable Accidents Per Million Miles 10.06



March 15, 2019

To: Dawn Distler, Executive Director
Robert DeJournett, Board President and all other Board Members

From: Quentin Wyatt, Manager of Safety

RE: February 2019 Safety and Security Report

METRO RTA employees were involved in ten (10) accidents during February 2019, three (3) from SCAT and seven (7) from Line Service. Four (4) accidents were classified as Preventable and six (6) as Non-Preventable. Operators with preventable accidents met with Manager of Safety, Quentin Wyatt. The onboard video was reviewed with the operators and reasonable measures that could have been utilized to avoid the accident and prevent others in the future were discussed.

In February the METRO Transit Police, Akron Police Department, and the Summit County Sheriff's Office responded to twenty-eight (28) documented incidents at the Robert K. Pfaff Transit Center, bus shelters, and aboard buses. Akron Fire and EMS responded to the transit center on seven (7) occasions. The random stop program officers boarded nineteen (19) buses and checked and cleared forty-three (43) shelters.

Thomas Worldwide reported no vehicle accidents while transporting METRO RTA passengers.

Chief Metcalf attended the APTA Risk Management Conference on February 26-28, 2019.

FEBRUARY 2019 ACCIDENT REPORT

Date	Preventable	Non-Preventable	SCAT	LINE	Non-Revenue	Property Damage	Personal Injury	Operator Cited	Disabling Damage	Details
2/1/2019	1			1		1				Struck Fixed Object While Turning
2/7/2019		1		1			1			Passenger Fall / EMS Transport
2/7/2019	1		1			1				Struck Fixed Object While Backing
2/13/2019		1		1		1				O/V Struck Stopped Bus
2/20/2019		1		1		1				O/V Struck Bus
2/20/2019		1	1			1				Struck Fixed Object While Backing
2/21/2019		1		1			1			Passenger Fall / EMS Transport
2/21/2019	1		1			1				Struck Fixed Object While Backing
2/22/2019	1			1		1				Struck Fixed Object While Turning
2/25/2019		1		1		1				O/V Rear-Ended Bus
SUM	4	6	3	7	0	8			0	
%	40.00	60.00	30.00	70.00	0.00	80.00	0.00	0.00	0.00	
TOTAL	10									

Human Resources Committee



March 14, 2019

TO: Dawn Distler, Executive Director & Secretary/Treasurer
Robert DeJournett, Board President,
and All Other Board Members

FROM: Human Resources

RE: March 2019 Human Resources Report

During February 2019, three (3) employees exited (2 voluntary and 1 involuntary).

METRO RTA employees participated in 1,291.75 training hours during the month of February 2019.

<u>*OHSA Recordable Rate</u>		<u>**DART Rate</u>	
2018 YTD	8.09	2018 YTD	4.71
2019 YTD	6.79	2019 YTD	4.36

**OSHA – Occupational Safety & Health Administration*

***DART – Days Away, Restricted Transfer*

During the month of February 2019, there were five (5) work-related injuries reported requiring medical treatment; two of them resulting in lost time.

Upcoming Events

The next HR Days in the Bullpen and at the Transit Center will be April 11th and April 17th, 2019, respectively. The theme is Stress Awareness Month.

Planning will soon begin for the Annual METRO RTA Picnic.

416 KENMORE BOULEVARD AKRON, OHIO 44301
phone: 330.762.7267 / fax: 330.762.0854

web: AKRONMETRO.ORG

HUMAN RESOURCES MONTHLY REPORT
METRO REGIONAL TRANSIT AUTHORITY
February 28, 2019

CURRENT MONTH	LAST MONTH	% CHANGE		CURRENT MONTH	LAST YEAR February 2018	% CHANGE
411	414	-0.72%	TOTAL EMPLOYEES	411	397	3.53%
273	275	-0.73%	TOTAL OPERATORS	273	261	4.60%
225	227	-0.88%	FULL-TIME OPERATORS	225	239	-5.86%
1	1	0.00%	EXTRA BOARD FILL-IN	1	1	0.00%
47	47	0.00%	SPECIAL SERVICE OPS	47	21	123.81%
39	39	0.00%	MECHANICS	39	40	-2.50%
16	16	0.00%	VEHICLE SERVICE	16	15	6.67%
70	71	-1.41%	SALARIED STAFF	70	64	9.38%
13	13	0.00%	OFFICE PERSONNEL	13	17	-23.53%
156	157	-0.64%	MALE NON-MINORITY	156	152	2.63%
113	115	-1.77%	MALE MINORITY	113	106	6.60%
42.01%	42.28%	-0.64%	% MINORITY	42.01%	41.09%	2.24%
67	67	0.00%	FEMALE, NON-MINORITY	67	70	-4.29%
75	75	0.00%	FEMALE, MINORITY	75	69	8.70%
52.82%	52.82%	0.00%	% MINORITY	52.82%	49.64%	6.41%
45.74%	45.89%	-0.33%	TOTAL MINORITY	45.74%	44.08%	3.77%
34.55%	34.30%	0.73%	TOTAL FEMALE	34.55%	35.01%	-1.31%

CURRENT MONTH	LAST YEAR FEB 2018	% CHANGE		Y-T-D 2019	Y-T-D 2018	% CHANGE
0	1	0.01%	NEW HIRES	9	1	800.00%
3	3	0.00%	TERMINATIONS	5	7	-28.57%
1	0	0.00%	INVOLUNTARY TERM	3	2	50.00%
2	3	-33.33%	VOLUNTARY TERM	5	5	0.00%
7	0	0.00%	PROMOTIONS	9	4	125.00%
0	0	0.00%	TRANSFERS	1	0	0.00%
5	3	66.67%	ON-THE-JOB INJURIES	7	7	0.00%
5	3	66.67%	# WORKERS COMP CLAIMS	7	7	-9.00%
3	3	0.00%	SIC/ACC CLAIMS	10	7	42.86%
6.57%	7.12%	-7.72%	% OP ABSENTEEISM	6.33%	6.87%	-7.86%
1,291.75	341.00	278.81%	# TRAINING HOURS	3,102.25	1,728.75	79.45%
2.02%	54.00%	-97.98%	% TRAINING/WORKING HRS	2.24%	1.28%	74.96%
63,978	63,067	1.44%	TOTAL WORKING HOURS	138,526	135,013	2.60%

Other

METRO REGIONAL TRANSIT AUTHORITY
MONTHLY ATTENDANCE / LABOR

MTD 2019	MTD 2018	(VAR)	February	YTD 2019	YTD 2018	(VAR)
0	1	#N/A	NO PHYSICAL	4	2	100.0%
14	10	40.0%	RANDOM TESTING	30	24	25.0%
217	228	-4.8%	FMLA	466	463	0.6%
0	0	#N/A	TEMP ASSIGN	0	83	#N/A
311	383	-18.8%	SICK	709	669	6.0%
99	64	54.7%	PERS LV	211	363	-41.9%
6	0	#N/A	LOA	6	9	-33.3%
13	7	85.7%	TRADE	25	2	1150.0%
8	6	33.3%	BIRTHDAY	19	20	-5.0%
13	14	-7.1%	UNION BUS	32	27	18.5%
14	30	-53.3%	SUSPENSION	16	37	-56.8%
7	6	16.7%	FUNERAL LV	15	14	7.1%
1	0	#N/A	JURY DUTY	1	0	#N/A
0	0	#N/A	REPORT OFF	0	0	#N/A
0	0	#N/A	TRADE, UNION	0	0	#N/A
0	1	#N/A	OK OFFICE	5	1	400.0%
0	0	#N/A	LICENSE EXP	4	0	#N/A
0	0	#N/A	EXCUSED	0	0	#N/A
0	1	#N/A	WITNESS TIME	0	3	#N/A
1	4	-75.0%	ADT POST ACCIDENT	2	7	-71.4%
0	0	#N/A	TRANSIT AMBASSADOR	0	0	#N/A
7	7	0.0%	TRANSITIONAL WORK	10	29	-65.5%
711	762	-6.7%		1,555	1,754	-11.3%
41	15	173.3%	MISS OUTS	68	49	38.8%
2,349	4,031	-41.7%	UNSCHEDULED OT	5,237	7,669	-31.7%
386	369	4.6%	SCHEDULED OT	777	782	-0.6%
196	180	8.9%	PAD TIME	387	382	1.3%
75	33	127.3%	MINIMUM DAILY GUAR	137	81	69.1%
25,408	24,996	1.6%	PLATFORM LINE TIME	52,654	51,818	1.6%
9,732	10,210	-4.7%	SCAT PLATFORM TIME	19,784	20,688	-4.4%
1,315	1,250	5.2%	DEADHEAD TRAVEL	2,691	2,559	5.2%
0	31	#N/A	BOE PLT	0	66	#N/A
40,107	39,492	1.6%	TOTAL LABOR	83,461	81,877	1.9%
5.86%	10.21%		UOT/LABOR	6.27%	9.37%	
20	20	0.0%	WKDYS	43	43	0.0%
4	4	0.0%	SUN	8	8	0.0%
4	4	0.0%	SAT	8	8	0.0%
3,088	2,695	METRO	PULL OUT PERFORMANCE	1,909	1,777	SCAT
27	0	LATE		36	52	LATE
99.13%	100.00%	% ON TIME		98.11%	97.07%	% ON TIME